State Network Snapshots 2019-2022

NATIONAL Family Support NETWORK
# State Network Snapshots

**May 2019-April 2022**

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<th>NEW NETWORKS</th>
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<th>STATES WITHOUT SNAPSHOTS</th>
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The Alabama Network of Family Resource Centers (ANFRC) is a membership organization of nonprofit agencies that provide a wide array of services designed to protect children and strengthen families. ANFRC members are held to rigorous operational standards established by the Alabama legislature based on best practices for nonprofit management. These standards provide oversight of service delivery, fiscal management, and center administration and accountability. ANFRC envisions a state in which every family is thriving and every community has access to a strong and effective Family Resource Center. The Network is guided by these values: Stability for Children, Individualized Services, Strengths-based Partnerships, Collaborative Approach, Focus on Equity, Localized Approach, Prevention First, and Commitment to High Quality Operational Standards.

At a Glance

- Network Structure: Independent Nonprofit
- Network Annual Budget: $358,000
- Funding Sources:
  - Federal Community-Based Child Abuse Prevention (through Alabama Department of Child Abuse and Neglect Prevention)
  - State Education Funds
  - Private Foundations
  - Earned Income
- Types of Members:
  - Community-Based FRCs: 23

Network Functions

- Connecting Members
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Pass-Through Funding to Members - occasionally
- Marketing/Public Awareness Activities
- Shared Data Management System

Member Service Areas

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Activities
- Family Economic Success Activities
- Intentional Multiple Family Member Engagement Activities

Year Founded: 1999

Network Members: 23

Individuals Served: 42,289
In 2021, seven new FRCs joined ANFRC, increasing the number of members to 23. The state legislature included FRCs as a line item for the first time in the state budget for fiscal year 2021 and designated $1,575,000 in state funding. The legislature subsequently nearly doubled the funding for fiscal year 2023 to $2,875,000. ANFRC is committed to a strengths-based approach to working with families and embraces the Strengthening Families Framework, with 47 FRC staff members being certified Strengthening Families trainers and regularly providing training for FRC service providers and community partners. To further embed a strengths-based approach, ANFRC has trained 60 FRC staff members in Family Centered Coaching as researched and defined by the W.K. Kellogg Foundation. ANFRC has healthy partnerships with many state agencies, including the Alabama Department of Child Abuse and Neglect, the Alabama Department of Human Resources, the Alabama Department of Education, and the Alabama Department of Mental Health. In fiscal year 2021:
- 270 people gained employment following workforce development programs
- 768 people were trained on the Strengthening Families Framework
- 456 people received training and technical support from ANFRC

MISSION STATEMENT:
To promote positive outcomes for all children, families, and communities in Alabama by leveraging the collective impact of Family Resource Centers and championing quality family support and strengthening practices and policies.
The Arizona Family Support Network is a state-funded Network that includes 45 Family Resource Centers (FRCs) across the state. First Things First FRCs focus on supporting families with children ages birth through five. All members of the Network adhere to the Standards of Quality for Family Strengthening & Support. Network members are further supported with Standards of Practice and implementation guidance.

**At a Glance**

- **Network Structure:** Public Funder-Coordinated
- **Types of Members:**
  - Community-Based FRCs: 16
  - School-Based FRCs: 21
  - Public program-based FRCs: 4
  - Federally Qualified Health Care Centers with FRCs: 4

**Network Functions**

- Training/Technical Assistance
- Working on Systems Change/Policy/ Advocacy
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities
- Shared Data Management Systems

**Member Service Areas**

- Parenting Support
- Access to Resources
- Child Development Activities
- Health/Wellness Activities
The Arizona Family Support Network has focused on training family support staff in rural and tribal communities on the Standards of Quality.

The FRCs successfully shifted to virtual programming during the pandemic and offered drive-through services or deliveries that included essentials like food, diapers, and children’s books.

FRCs are back to providing in-person services, while taking health and safety precautions. During the months Arizona has nice weather, many FRCs meet in parks and other outdoor spaces to safely bring the community back to in-person group activities.

### Standards of Quality Implementation

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<tr>
<th>Standards of Quality for Family Strengthening &amp; Support</th>
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<td><strong>STANDARDS TRAINERS</strong></td>
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The California Family Resource Association (CFRA) is a statewide membership association of organizations and Networks that serve children and families. Its purpose is to advocate for the programs, policies, and resources that help families and communities thrive and succeed. CFRA builds the capacity of member organizations to impact policy change, partner with local government and community allies, and achieve sustainability. CFRA is housed within the Child Abuse Prevention Center.

**At a Glance**

- **Network Structure:** Independent Nonprofit
- **Network Annual Budget:** $554,324
- **Funding Sources:**
  - California Department of Social Services Office of Child Abuse Prevention
  - Private foundations
  - Earned Income
- **Types of Members:**
  - Community-Based Programs: 82
  - Networks of Family Resource Centers: 24
  - Individuals: 12

**Network Functions**

- Connecting Members
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities

**Member Service Areas**

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Services
- Parent Leadership Development
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
- Intentional Multiple Family Activities
- Community-Strengthening Activities

**Year Founded**

- 2005

**Network Members**

- 118
Highlights

- August 2019: Secured passage of Senate Bill 436, establishing a definition of Family Resource Centers in state statute.
- April 2020: Secured $3M in state COVID-19 Relief Funds to be distributed to Family Resource Centers through California Family Resource Association.
- July 2021: Established partnership with the California Training Institute to provide free Standards of Quality Certification Training.
- September 2021: Secured additional $13M in Family Resource Center COVID-19 Relief Funds.
- February 2022: Established Equity & Community Voice Committee.

Outcomes

- Since 2020, CFRA increased membership from 40 to 118.
- CFRA distributed $16M dollars in Family Resource Center COVID-19 Relief funding to Family Resource Centers who served over 191,000 Californians from 2020 to 2022. Funds were distributed to 54 of 58 California counties and 100 grantees.
- CFRA distributed $80,000 for Child Tax Credit Outreach to 16 Family Resource Center grantees in 2022.

Standards of Quality Implementation

- Standards of Quality for Family Strengthening & Support
- Certifications: 10 Trainers, 103 Trainings, 2,940 Certified Individuals
The Family Resource Center Association (FRCA) supports Family Resource Centers (FRCs) and other partners in their vital work to help families thrive. FRCs are family-friendly access points for numerous services tailored to the culture, resources, and needs of the communities they serve and use a whole family approach to help families achieve personal and family sustainability.

As an intermediary and partner, FRCA provides training, technical assistance, data tools, and evaluation expertise to support a Network of member FRCs and other partner organizations using a comprehensive approach to strengthen families. FRCA is advancing the field of family support and strengthening with a unique, replicable model that shows statistically significant improvement in economic self-sufficiency and health.

**At a Glance**

- **Network Structure:** Independent Nonprofit
- **Network Annual Budget:** $1,411,809
- **Funding Sources:**
  - State General Fund
  - Private Foundations
  - Individual Giving
  - Earned Income
- **Types of Members:**
  - Community-Based FRCs: 29
  - School-Based FRCs: 2

**Network Functions**

- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Pass-Through Funding to Members
- Shared Data Management System
- Liaison with the State Office of Early Childhood

**Member Service Areas**

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Activities
- Family Economic Success Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities
A multi-site randomized controlled trial examining FRCA’s model of family support services was completed. The research findings will be available at the end of May 2022 on the FRCA website.

In 2020 FRCA completed an analysis of fatherhood services in Colorado for a better understanding of successes, needs and best practices in the field. In March 2022, FRCA re-launched the Colorado Fatherhood Network, a statewide practitioner network offering technical assistance, education, and support for father involvement in families, family programs, and their communities.

FRCA and its members have developed equity plans to embed equity, diversity, and inclusion principles in organizational operations and family support services.

27 Family Resource Centers utilizing FRCA’s shared database provided 166,737 services for 27,800 individuals in 13,221 families, including 94,360 services to help meet basic needs, 9,640 services to support early childhood education, 29,350 services to foster high-quality parenting, 11,560 services to further adult education and 15,160 services to cultivate healthy living. A third of those served were children.

FRCA’s Member Centers saw a 30-255% increase in service delivery in 2020 due to the pandemic.

FRCA’s 2019-2020 evaluation report determined that families served by FRCs made statistically significant gains in the areas of income, employment, food security, children’s education, child care, cash savings, debt management, housing, mental, and physical health and transportation.

MISSION STATEMENT: To strengthen families through partnership and collaboration.
The Connecticut Family Resource Center Alliance provides Family Resource Center Directors with mutual support, professional development, and legislative advocacy. The FRCs are funded by the Connecticut Department of Education as a comprehensive, integrated, community-based statewide system of family support and child development services located in public school buildings. The model is based on the Schools of the 21st Century concept developed by Dr. Edward Zigler of Yale University.

### At a Glance
- **Network Structure:** Volunteer-Coordinated
- **Network Annual Budget:** $15,950
- **Funding Sources:**
  - State Department of Education
  - Earned Income
- **Types of Members:**
  - School-Based FRCs: 58

### Network Functions
- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Marketing/Public Awareness Activities/Public Awareness Activities
- Shared Data Management System

### Member Service Areas
- Parenting Support
- Access to Resources
- Child Development Activities
- Educational Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities

### YEAR
1998

### NETWORK MEMBERS
58

### INDIVIDUALS SERVED
12,760
The Connecticut Family Resource Centers Alliance developed and conducted a virtual advocacy day with parent speakers, FRC staff, and legislators.

In 2021, the Office of Early Childhood awarded a total of $2.5M to FRCs to run summer preschools for the first time.

The CT Department of Education has provided funds to the Alliance for two years in a row to support staff completing the Standards of Quality Certification Training.

MISSION STATEMENT:
To strengthen the bond between families, school, and community.

Standards of Quality Implementation

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<th>Standards</th>
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The newly-developed Delaware Family Support Network is centered around a holistic wraparound service approach that allows families to be better supported. It utilizes as a unique cross-collaboration model built out of strong community partners and anchor institutions with a goal of reducing family trauma, intergenerational poverty, and entry into the child welfare system by identifying long-standing barriers and needs, and providing comprehensive services and supports that will increase progress toward strengthening children and families and promoting community resilience. The Network currently consists of two members - Seaford Community of Hope and the Dual Generation Center/Stubbs Early Education Center.

At a Glance

- Network Structure: Volunteer-Coordinated
- Types of Members:
  - Community-Based FRCs: 1
  - Government Departments: 1

Network Functions

- Connecting Members Through Regular Meetings

Member Service Areas

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Services
- Parent Leadership Development
- Family Economic Success Activities
- Educational Activities
- Health Wellness Activities
- Intentional Multiple Family Member Engagement
- Community-Strengthening Activities

YEAR

FOUNDED

2021

NETWORK

MEMBERS

2

FAMILIES

SERVED

654
### Highlights

- Identified the initial implementation location where high rates of poverty exist in a Section 8 Housing and Urban Development housing development on the outskirts of the western rural community of Seaford. Hired a team leader, parent partner, and family partner to expand staffing capacity for the initiative.

- The Parent Advisory Committee has acted as a point of contact for the residents to help plan community activities and disseminate information throughout the Seaford Community of Hope.

- Delaware First Lady Tracey Quillen Carney, together with other community organizations, announced an expansion of the First Chance Delaware initiative to build on progress toward strengthening children and families and promoting community resilience in Wilmington.

### MISSION STATEMENT:

To strengthen the family as a whole and reduce the number of families living in poverty and those impacted by child welfare by working to identify long-standing barriers and the services and supports needed to reduce them.

### Outcomes

- The Dual Generation Center assisted 12 homeless families to purchase their first home and attain stability.

- Reduced the number of students reporting as homeless by 10%.

- Stabilized over 100 families in safe, affordable rental properties.

- Connected over 60 families to mental health services.
Mayor Muriel Bowser’s Families First DC initiative is designed to disrupt the way services are provided where barriers to well-being, economic opportunity, and achievement are most acute. The Initiative launched 10 Family Success Centers in Wards 7 and 8 in October 2020. The Centers are funded through grants to community-based nonprofits that are most familiar with the families and communities where the Centers are located. They work with families to increase the overall well-being of the community to give families a fair shot in a rapidly changing city. The Network is currently coordinated by staff of the DC Child and Family Services Agency.

### At a Glance
- Network Structure: Public Funder-Coordinated
- Types of Members: Community-Based FRCs: 11

### Network Functions
- Connecting Members
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities
- Shared Data Management System

### Member Service Areas
- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Activities
- Parent Leadership Development
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement
- Community-Strengthening Activities
The Family Success Centers engaged in 9 months of planning with community members before launching.

The research questions, logic model, and theory of change were created and refined during the planning and year one of implementation.

To further enhance processes, tools, and standardization of systems, an Active Contract Management approach was adopted with the support of the Harvard Kennedy School Government Performance Lab. The approach includes continuous quality improvement, relationship building, advocacy, and reviewing/analyzing data in real time.

Data analysis indicated high need for food, so additional funding for nutrition education was provided for each site.

In 2022, the initiative expanded to an additional Family Success Center to meet the needs of another identified neighborhood in DC.

Since the launch in October 2020, more than 25,000 families have been served.

The percentage of service requests met is 80%.

Families rate their satisfaction with services at least 8 out of 10.

Protective Factors Survey data indicates growth and an increase in families’ Protective Factors.

MISSION STATEMENT:
To create a holistic, family-strengthening model that increases the protective factors through Family Success Centers that empowers the community, integrate services, and focuses on upstream prevention.

Standards of Quality Implementation

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The Florida Family Support Network is an emerging Network currently composed of three members, operating a combined total of thirteen Family Resource Centers (FRCs), across the state. The FRCs provide services that support and strengthen families, foster child development, and promote the health and safety of the community’s children. As a Member Network of the National Family Support Network, the Florida Family Support Network provides training and technical assistance, while working with organizations statewide to standardize practices that help families become stronger, healthier, and more successful.

At a Glance

- Network Structure: Volunteer-Coordinated
- Types of Members:
  - Community-Based FRCs: 13

Network Functions

- Connecting Members
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Marketing/Public Awareness Activities

Member Service Areas

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Activities
- Parent Leadership Activities
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement
- Community-Strengthening Activities
• As an emerging Network, the initial members of the Florida Family Support Network have been working to establish procedures, develop the mission, set goals, develop outcomes, and recruit new members.
• The Florida Family Support Network has hosted 8 member meetings since August 2021.
• The Network developed a survey to identify potential new members.

Highlights

Standards of Quality Implementation

Standards of Quality
for Family Strengthening & Support

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The Georgia Family Support Network is a Network of state, county, and community organizations dedicated to strengthening practices and policies that champion quality family support programs and services across the state. This Network encourages members to work in partnership with families to implement evidence-based and best practice programs that build the 5 Protective Factors of the Strengthening Families Approach. Member organizations benefit from networking, access to tools, resources and potential funding, and additional training and professional development for staff.

**At a Glance**

- **Network Structure:** Public Funder-Coordinated
- **Types of Members:**
  - Community-Based Programs: 41
  - School-Based Programs: 6
  - Government Departments: 3
  - Nonprofit Member Affiliates: 11

**Network Functions**

- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Marketing/Public Awareness Activities/Public Awareness Activities

**Member Service Areas**

- Parenting Support
- Access to Resources
- Child Development Activities
- Family Economic Success Activities
- Educational Activities

**Year Founded**

- 2018

**Network Members**

- 61
GEORGIA

MISSION STATEMENT:
To leverage state, county, and community networks to strengthen practices and policies that champion quality family support.

Highlights

• Dedicated $1.5M per year for three years of federal Community-Based Child Abuse Prevention funds to Georgia’s first Family Resource Center funding opportunity.
• Increased Network membership from 17 organizations in 2018 to 61 organizations in 2022.
• Launched a Community of Practice for Network members focused on the Standards.

Standards of Quality Implementation

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Standards of Quality for Family Strengthening & Support
The Hawai’i ‘Ohana Support Network is a statewide collaboration between state and nonprofit organizations to promote and support Family Resource Centers to increase parenting knowledge and skills, reduce the effects of trauma, lower child abuse and neglect, provide concrete resources, and connect families with schools, communities, and family-centered organizations.

**At a Glance**

- Network Structure: Volunteer-Coordinated
- Types of Members:
  - Community-Based FRCs: 7
  - School-Based FRCs: 4
  - Government Departments: 2

**Network Functions**

- Connecting Members
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy

**Member Service Areas**

- Parenting Support
- Access to Resources
- Child Development Activities
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities
- Community Development Activities

**Year Founded**

2020

**Network Members**

13

**Families Served**

1,000
HAWAII

In just under two years since its inception in 2020 and despite the onset of the pandemic, the Network developed a framework, a logic model, a vision, and mission statement. The Network built a website, was awarded funding to support four new school-based Family Resource Centers and to build network capacity, convened ongoing monthly member meetings, and made numerous presentations at the state and national levels.

MISSION STATEMENT: To promote pono (successful) outcomes for all keiki (children), ‘ōpio (youth), ‘ohana (families), and kaiāulu (communities) by leveraging the collective impact of family resource centers and family strengthening programs; and by encouraging quality family support and strengthening practices and policies.

Highlight

Standards of Quality Implementation

Standards of Quality for Family Strengthening & Support

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The Network consists of a partnership with the state child welfare agency and nonprofit organizations to promote services statewide that support families and children within their own communities, to increase parenting knowledge and skills, and to offer prevention services to reduce child abuse and neglect. The nonprofit organizations are Family Advocacy Centers, Crisis Nurseries, and Parent Cafe and Share Centers.

In addition to a core service model of family-centered advocacy, mentorship, and community partnerships, the nonprofit organizations provide specific services needed in their own communities such as immigrant welcome centers, food pantries, child care, computer literacy, and substance abuse education and counseling.

At a Glance

- Network Structure: Public Funder-Coordinated
- Types of Members:
  - Community-Based Programs: 41

Network Functions

- Training/Technical Assistance

Member Service Areas

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Activities
- Intentional Multiple Family Member Engagement

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<th>YEAR FOUNDED</th>
<th>NETWORK MEMBERS</th>
<th>FAMILIES SERVED</th>
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<tr>
<td>2020</td>
<td>41</td>
<td>11,000</td>
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ILLINOIS

MISSION STATEMENT:
To promote child safety by maintaining, strengthening, and safeguarding the functioning of families.

Highlights

• The Network commenced in 2020 and began collaborating with its partners.
• The Network provides free Standards of Quality Certification Training.

Outcome

Family Advocacy Centers have maintained a 90% rate of keeping families who are at risk and participating in services intact without their children being separated from them and entering kinship or foster care.

Standards of Quality Implementation

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Strengthening Indiana Families (SIF) is a five-year project primarily funded by the federal Children’s Bureau, Administration for Children and Families, through its Community Collaborations initiative. The project is overseen by Indiana University School of Social Work researchers and staff. Working together, the SIF steering committee coordinates the development, implementation, and evaluation of four Family Resource Centers (FRCs). Intended as a proof-of-concept for primary prevention of child maltreatment, the FRCs and associated services provide a comprehensive set of supports for Indiana families designed to improve parent and child well-being in stigma-free environments.

At a Glance

- Network Structure: Public Funder-Coordinated
- Types of Members:
  - Community-Based FRCs: 4

Network Functions

- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Marketing/Public Awareness Activities

Member Service Areas

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Activities
- Parent Leadership Development
- Family Economic Success Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement

Contact: Valerie Morales • Valerie.Morales@dcs.in.gov • 765-413-0069
www.strengtheninginfamilies.org
INDIANA

Highlights

- The 4 SIF Family Resource Centers were opened in 2021, despite the pandemic.
- Participation in the FRCs continues to grow every month.
- All 4 FRCs have successful co-located services.
Kansas became part of the National Family Support Network in October 2021. The Network is in its emerging stage and is coordinated by the Kansas Children’s Service League. The Network has conducted a survey to identify existing Family Resource Centers and interest in organizations becoming new Family Resource Centers. The Network has begun providing the Standards of Quality Certification Training across the state.

**At a Glance**

- Network Structure: Independent Nonprofit
- Types of Members:
  - Community-Based FRCs: 2
  - School-Based Programs: 1

**Network Functions**

- Connecting Members
- Training/Technical Assistance

**Member Service Areas**

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Services
- Parent Leadership Development
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
KANSAS

MISSION STATEMENT:
To support the development, growth, and continuation of these services by providing technical assistance, training advocacy, resources and networking opportunities.

Highlight

• Three of the four individuals who became Certified Standards of Quality Trainers have lived experience as program participants.

Standards of Quality Implementation

Standards of Quality for Family Strengthening & Support

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<th>Standards Training</th>
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The Kentucky Cabinet for Health and Human Services’ Division of Family Resource and Youth Services Centers provides administrative support, technical assistance, and training to local school-based Family Resource and Youth Services Centers. The primary goal of these Centers is to remove non-academic barriers to learning as a means to enhance student academic success.

Each Center offers a unique blend of programs and services determined by the needs of the population being served, available resources, location, and other local characteristics.

A complementary nonprofit organization, the Family Resource and Youth Services Coalition of Kentucky, provides legislative advocacy, training, and support for Center Coordinators and staff.

### At a Glance

- **Network Structure:** Public-Funder Coordinated
- **Funding Sources:** State Department of Education/Cabinet for Health and Family Services
- **Types of Members:**
  - School-Based FRCs: 874

### Network Functions

- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities/Public Awareness Activities
- Shared Data Management System

### Member Service Areas

- Parenting Support
- Access to Resources
- Child Development Activities
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities

### Key Figures

- **Year Founded:** 1990
- **Network Members:** 874
- **Individually Served:** 650,000

---

The Kentucky Contacts: Mary Ann Jennings • Mary.Jennings@ky.gov • 502-229-4789
T.C. Johnson • t.c.johnson@fayette.kyschools.us • 859-381-3970
www.chfs.ky.gov/agencies/dfrcvs/dfrysc/Pages/default.aspx
KENTUCKY

In 2021, Kentucky’s Family Resource and Youth Services Centers received an additional $15M from the federal Governor’s Emergency Education Relief fund established in response to the COVID-19 pandemic.

These funds were used by the Centers to provide and coordinate specific services and assistance related to the student and family needs associated with the pandemic in the areas of early childhood education, child care, and family crisis and mental health counseling.

In 2022, Kentucky’s state legislature allocated an additional $9.4M in state general funds for Family Resource and Youth Services Centers.

Kentucky has seen vast improvements in children’s educational success and attainment since developing Family Resource and Youth Services Centers more than 30 years ago as part of statewide education reform legislation. It has moved from 45th place in 1990 to being in the top 15 school systems in the country (Wallet Hub).

The Division annually compiles local impact data from across the state. The information can be found at https://chfs.ky.gov/agencies/dfrcvs/dfrysc/Documents/impactreport21.pdf

MISSION STATEMENT:
To enhance students’ ability to succeed in school by developing and sustaining partnerships that promote:
• Early learning and successful transition to school;
• Academic achievement and well-being; and
• Graduation and transition into adult life.

Highlights

- In 2021, Kentucky’s Family Resource and Youth Services Centers received an additional $15M from the federal Governor’s Emergency Education Relief fund established in response to the COVID-19 pandemic.
- These funds were used by the Centers to provide and coordinate specific services and assistance related to the student and family needs associated with the pandemic in the areas of early childhood education, child care, and family crisis and mental health counseling.
- In 2022, Kentucky’s state legislature allocated an additional $9.4M in state general funds for Family Resource and Youth Services Centers.

Outcomes

- Kentucky has seen vast improvements in children’s educational success and attainment since developing Family Resource and Youth Services Centers more than 30 years ago as part of statewide education reform legislation. It has moved from 45th place in 1990 to being in the top 15 school systems in the country (Wallet Hub).
- The Division annually compiles local impact data from across the state. The information can be found at https://chfs.ky.gov/agencies/dfrcvs/dfrysc/Documents/impactreport21.pdf

Standards of Quality Implementation

Standards of Quality for Family Strengthening & Support

<table>
<thead>
<tr>
<th>Standards Trainers</th>
<th>Certification Trainings</th>
<th>Certified Individuals</th>
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</thead>
<tbody>
<tr>
<td>13</td>
<td>30</td>
<td>1,155</td>
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</table>
Prevention Councils are located in each of the 16 counties in Maine coordinated by nine local community agencies. The Councils use a structured approach to build a system of support for local communities and families by focusing on primary and secondary child abuse prevention strategies. They utilize the social-ecological model and the Strengthening Families Protective Factors framework, provide evidence-based and informed curricula and supports, conduct an annual needs assessment, create an annual prevention plan, offer activities in response to unique county-specific needs, and use SMART objectives for each county. The Councils have Advisory Boards comprised of diverse community leaders, leverage community partnerships, and evaluate parenting education and professional training to ensure families’ voices are heard.

**Member Service Areas**

- Parenting Support
- Access to Resources
- Child Development Activities
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities
- Community Development Activities

**Network Functions**

- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities/Public Awareness Activities
- Shared Data Management System

**At a Glance**

- Network Structure: Independent Nonprofit
- Types of Members:
  - Community-Based Programs: 9

**Year Founded**

2020

**Network Members**

9
• The Prevention Councils have all been certified in the Standards of Quality for Family Strengthening & Support, have been recertified, have conducted the Standards Program Self-Assessment, and are working through action steps to implement strategies to move on the continuum toward High Quality.

• Prevention Councils have participated in a series of Diversity, Equity, Inclusion, and Accessibility educational opportunities provided by Maine Children’s Trust as a learning community to deepen understanding, learn how to provide support for all families, as well as provide pathways for accessing services and support that are reflected in the Standards of Quality.

• Prevention Councils match their programming to local needs based on annual community needs assessments and feedback from their local Advisory Boards made up of 234 local community leaders, as well as community requests.

• During the state fiscal year, the Councils:
  - provided 265 trainings for family-serving professionals that included 1,178 educators, 876 childcare providers, and 681 social services professionals.
  - assisted families through multi-session parenting education groups with 1,571 caregivers participating.
  - provided supportive environments for families to connect and share, resulting in 649 caregivers participating in support groups.
  - provided infant formula, clothing, and 13,711 diapers through partners to support families’ concrete needs.
Maryland Family Network (MFN) was originally formed in 1986 as a prevention-oriented program in response to the increasing number of children entering the foster care system. MFN has become the primary advocate for the needs of young children and their families. MFN Program components include oversight of the Network of Early Head Start Centers, Family Support Centers, and Child Care Resource Centers, referral services for parents seeking childcare for their young children, leadership training for parents, and conducting Parent Cafes. Positioned at the front end of the education continuum, MFN advocates for the interests of providing and promoting positive outcomes for Maryland’s youngest families.
MISSION STATEMENT:
To ensure young children have strong families, quality early learning environments, and a champion for their interests.

Highlights

2019
• New Executive Director hired and agency restructuring
• Held Legislative Advocacy Day
• Incorporated provision of mental health services
• Centers passed ITERS with scores of 6.0 & above

2020
• Family Support Centers and Early Head Start sites began providing virtual services
• Received Pritzker grant to promote healthy outcomes for children and families
• Implemented ASQ-OnLine

2021
• Funded 2 new FSCs
• Engaged in Diversity, Equity, and Inclusion and Anti Racism Anti Oppression work
• Held Participant Essay Contest
• Developed a partnership with a university to provide nursing students to support Centers to provide health education, screenings, and health related materials for staff, parents, and children

2022
• Awarded 6 planning grants for new FSCs
• Engaged in an assessment of FSC system with the National Family Support Network

Outcomes

In Fiscal Year 2019:
• 100% Family Support Center adults participants engaged in goal-setting made progress towards goal attainment.
• 87% of adult participants completed formal parent education.
• 97% of children participating in a Family Support Center received a developmental screening.
• 93% of children attending a Family Support Center were participating in with their immunizations.
The Nevada Department of Health and Human Services (DHHS) funds a Network of Family Resource Centers (FRCs) that was established by legislation in 1995 (NRS 430A). The state is divided into 18 service areas, each with a FRC providing information, referrals, and case management for residents. FRCs collaborate with local and state agencies and organizations to help individuals and families access needed services and support.

**At a Glance**
- **Network Structure:** Public Funder-Coordinated
- **Types of Members:**
  - Community-Based FRCs: 14
  - School-Based FRCs: 1
  - Public program-based FRCs: 3

**Network Functions**
- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Pass-Through Funding to Members
- Shared Data Management System

**Member Service Areas**
- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Services
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
- Community-Strengthening Activities

**Year Founded**
- **1995**

**Network Members**
- **19**

**Individually Served**
- **30,459**
In Fiscal Year 2021, Family Resource Centers focused on providing services for families within the context of the pandemic. FRCs strove to identify and support families who were at risk of sliding down into poverty.

Through funding from a Centers for Disease Control and Prevention Health Disparity grant, FRCs augmented and/or created new services to identify, outreach, and serve marginalized communities.

Highlights

Standards of Quality Implementation

<table>
<thead>
<tr>
<th>Standards of Quality for Family Strengthening &amp; Support</th>
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<tbody>
<tr>
<td>CERTIFICATION TRAININGS</td>
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</table>

Standards of Quality
Family Support New Hampshire (FSNH) is a coalition of Family Resource Centers and Family Strengthening Programs throughout New Hampshire that exists to encourage each other, to share best practices, and to better provide for Granite State families. In April 2022, Family Support New Hampshire became a program of New Hampshire Children’s Trust.

At a Glance

- Network Structure: Independent Nonprofit
- Types of Members:
  - Community-Based FRCs: 15
  - Government Departments: 1
  - Individuals: 1
  - Other: New Hampshire Coalition Against Domestic Violence, New Hampshire Children’s Trust, New Futures Kids Count

Network Functions

- Connecting Members
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities

Member Service Areas

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Activities
- Family Economic Success Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement
- Community-Strengthening Activities
- Kinship Navigation Program

YEAR FOUNDED

1999

NETWORK MEMBERS

20
Family Support New Hampshire (FSNH) has benefited from the 2019 designation of the New Hampshire Children’s Trust (NHCT) as the Facilitating Organization for the Network of Family Resource Centers (FRCs) in the state. This arrangement has allowed NHCT to leverage increased funding, training, technical assistance, communications, data, and advocacy for the Network.

In 2020, NHCT developed a common data platform called the Family Support Data System, in collaboration with FRCs, state funders, and consultants. Built on a QuickBase platform, the data system is easily modified as the need for new data and reporting changes, and it represents the first and only data platform available to every FRC in the Network. The resulting functionality for reporting, accessible on a role-permissions basis by individual FRCs and state funders, has been described as a “game-changer.” The data system contains the demographic and service record data for more than 16,000 people in more than 6,400 families.

**Standards of Quality**

**Mission Statement:**
To bring together the diverse leadership from existing and newly forming Family Resource Centers and family support programs within New Hampshire under the common vision of establishing a statewide network of family support practice within New Hampshire.

**Standards of Quality Implementation**

<table>
<thead>
<tr>
<th>STANDARDS TRAINERS</th>
<th>CERTIFICATION TRAININGS</th>
<th>CERTIFIED INDIVIDUALS</th>
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<td>2</td>
<td>27</td>
<td>744</td>
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</table>
The New Jersey Department of Children and Families funds and administers a statewide Network of Family Success Centers (FSCs) operated by nonprofit agencies as neighborhood-based places where any community resident can access family support, information and services, and specialized supports that vary depending on the needs and desires of the community in which they are located. The function of FSCs is to provide resources and support before families fall into crisis.

### At a Glance

- **Network Structure:** Public Funder-Coordinated
- **Types of Members:**
  - Community-Based FRCs: 57

### Network Functions

- Connecting Members
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities/Public Awareness Activities
- Shared Data Management System

### Member Service Areas

- Parenting Support
- Access to Resources
- Child Development Activities
- Family Economic Success Activities
- Education Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities

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<tr>
<th>YEAR FOUNDED</th>
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<tbody>
<tr>
<td>NETWORK MEMBERS</td>
<td>57</td>
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<tr>
<td>FAMILIES SERVED</td>
<td>57,000</td>
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</table>
NEW JERSEY

MISSION STATEMENT:
To support the development, growth, and continuation of these services by providing technical assistance, training advocacy, resources and networking opportunities.

Highlights

• NJ Department of Children and Families (DCF) launched and trained all FSC Directors in the FSC Practice Profile framework.

• DCF released the FSC operations manual, which includes job descriptions, calendar development guidance, and program model essential functions.

• All FSCs implement the FSC model Guiding Principles and Essential Functions.

• In January 2022, more than half of the FSC leadership staff completed the Adverse Childhood Experiences training offered by DCF’s newly-developed Office of Resilience.

• Because of their extensive reach/connection to families during the pandemic, the FSC Network supported NJ DCF’s partnership with Baby2Baby for distribution of:
  - over 100,000 packages of diapers
  - 6,000 cases of soaps and shampoo
  - 60 cases of blankets
  - 2,000 cans of infant formula
  - 2,000 cases of baby wipes
  - over 12,000 pieces of boys and girls clothing donated from Old Navy
The New York State Office of Children and Family Services funds and administers a statewide Network of family strengthening and support programs, including a Network of Family Resource Centers (FRCs) that are operated by nonprofit agencies. These programs are embedded in communities and work closely with families, local departments of social services, and other organizations serving families. New York City’s Administration for Children’s Services developed 3 Family Enrichment Centers and committed funding to open 9 more in 2022. The new Centers are intentionally located in areas that faced greater equity-related disparities during pandemic.

**At a Glance**
- Network Structure: Public Funder-Coordinated
- Types of Members:
  - Community-Based Programs: 28
  - School-Based Programs: 1
  - Government Departments: 1

**Network Functions**
- Connecting Members
- Training/Technical Assistance
- Pass-Through Funding to Members
- Shared Data Management System
- Marketing/Public Awareness Activities/Public Awareness Activities

**Member Service Areas**
- Parenting Support
- Access to Resources
- Child Development Activities
- Parent Leadership Development
- Community-Strengthening Activities

**YEAR FOUNDED**
1996

**NETWORK MEMBERS**
30

**INDIVIDUALS SERVED**
5,721
NEW YORK

Highlights

• Programs were successful in providing services for and collecting data on 2,955 adults and 1,772 children during the year.
• Since the onset of the COVID-19 pandemic, programs have prioritized addressing the increased needs of families, such as concrete supports by connecting more families to resources such as food pantries, the Home Energy Assistance Program, the Supplemental Nutrition Assistance Program, and Medicaid, and by delivering items to families including cleaning supplies, food, and diapers.
• As the families’ basic needs were met, the programs were able to shift attention to building capacity in other protective factors.
• Programs shifted from in-person services to virtual, or a hybrid of both, to adhere to state and national public health guidelines. This included providing services via phone, videoconferencing, texts, and providing physically distant in-person services outdoors.

Outcomes

• The Protective Factors Instrument (PFI) is used to evaluate whether programs are achieving positive outcomes for participants using a pre/post-test evaluation design. In the results of completed PFIs, families demonstrated 4.8% improvement in family functioning/resiliency, 7.1% increase in social support, 9.5% increase in concrete support, and 2.2% improvement in nurturing and attachment.
• A research study on the NYC Family Enrichment Centers indicated that:
  o Centers are having a positive impact on strengthening a range of protective factors associated with reductions in abusive behaviors and reports to child protective services.
  o Participants reported significant increases in their access to advice and resources in addressing financial issues, relationships, food and nutrition, managing stress, and parenting.

Standards of Quality Implementation

<table>
<thead>
<tr>
<th>Standards of Quality</th>
<th>Implementation</th>
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<tbody>
<tr>
<td>STANDARDS TRAINERS</td>
<td>CERTIFICATION TRAININGS</td>
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<tr>
<td>6</td>
<td>21</td>
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<tr>
<td>CERTIFIED INDIVIDUALS</td>
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<td>448</td>
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</table>
The Greater Cleveland Family Strengthening Network membership encompasses a wide variety of service providers including behavioral health organizations, local government agencies, early childhood programs, settlement houses, libraries, workforce development organizations, and homeless service providers. Members come together to share expertise and resources, and to develop collaborations in the interest of Family Support.

**At a Glance**

- Network Structure: Volunteer-Coordinated
- Network Budget: $10,000
- Funding Sources:
  - Private Foundation
  - Earned Income
- Types of Members:
  - Community-Based Programs: 10
  - School-Based Programs: 3
  - Government Departments: 1
  - Private Foundations: 1

**Network Functions**

- Connecting Members
- Training/Technical Assistance

**Member Service Areas**

- Parenting Support
- Access to Resources
- Child Development Activities
- Intentional Multiple Family Member Engagement Activities

**At a Glance**

- YEAR FOUNDED: 2016
- NETWORK MEMBERS: 15
- FAMILIES SERVED: 6,000
• The Greater Cleveland Family Support Network continued to connect members and provide support during the pandemic. Several training opportunities were offered virtually including self-care and decolonization in Family Support practice.

• The steering committee reorganized to include subcommittees covering Member engagement, Standards of Quality Training, and National Family Support Network engagement.

• The Network is increasing its presence throughout the state and partnering with the newly-formed Groundwork Ohio advocacy organization.

MISSION STATEMENT:
To increase local recognition of Family Strengthening and Support as a field of practice, and build the capacity of local providers in the field.

Highlights

Standards of Quality Implementation

<table>
<thead>
<tr>
<th>Standards of Quality for Family Strengthening &amp; Support</th>
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<td>STANDARDS TRAINEES</td>
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</table>
The Oklahoma Family Support Network is an evolving statewide Network coordinated by the Family Support and Prevention Service division of the Oklahoma State Department of Health. The Network is made up of five Family Resource Centers located throughout the state, as well as partner agencies that serve children and families in a number of capacities. Together, the Network and its members seek to strengthen families and promote their well-being, self-sufficiency, and positive parenting through partnership and support.

At a Glance

- Network Structure: Public Funder-Coordinated
- Types of Members:
  - Community-Based FRCs: 5

Network Functions

- Connecting Members
- Training/Technical Assistance
- Systems Change/Policy or Advocacy
- Shared Data Management System

Member Service Areas

- Parenting Support
- Access to Resources
- Child Development Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities

Contact: LaChez’ English • lacheze@health.ok.gov • 580-977-4384
• A significant achievement is the establishment of funding for Family Resource Centers (FRCs). The FRCs are the first of their kind in the state to be funded through the Oklahoma State Department of Health. Each of the FRCs will be family and community-centered, with goals established to focus on family and community resilience and families’ ability to navigate systems.

• The Network has become an active leader in partnering with other state agencies in the planning of hope-centered resource centers and through participating in many state advisory meetings and planning groups. This work has helped to re-imagine what services for children and families in Oklahoma could look like. What started with bringing public and private allies together then led to bringing in parents and caregivers to elevate the voices of the families and communities into planning, and ultimately, decision-making.

• Through its work with parent advisory-focused development, the Network has become core to supporting the state to join forces with families and communities to address issues together, being guided by their lived experiences and voices.

Highlights

Standards of Quality Implementation

Standards of Quality for Family Strengthening & Support

<table>
<thead>
<tr>
<th>Standards Trainers</th>
<th>Certification Trainings</th>
<th>Certified Individuals</th>
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<tbody>
<tr>
<td>4</td>
<td>6</td>
<td>125</td>
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</tbody>
</table>
In 2021, the Children’s Trust of South Carolina began convening Family Resource Centers and supportive partners at the state level to foster peer learning, collaborative work, and capacity building for effective service deliverables and overall better support for families across the state.

At a Glance

- Network Structure: Independent Nonprofit
- Types of Members:
  - Community-Based FRCs: 31
  - School-Based FRCs: 6
  - Government Departments:

Network Functions

- Connecting Members
- Training/Technical Assistance
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities/Public Awareness Activities

<table>
<thead>
<tr>
<th>YEAR FOUNDED</th>
<th>NETWORK MEMBERS</th>
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<tbody>
<tr>
<td>2020</td>
<td>41</td>
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</table>
MISSION STATEMENT:
The South Carolina Family Resource Network works to build capacity of family-serving organizations and promotes standards of quality.

Highlights

- In 2022, the Network worked to develop and solidify its guidelines.
- In 2022, a Parent Engagement Coordinator was hired to support partner organizations and parents in engaging all sectors of the community in supporting families.

Standards of Quality Implementation

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<tbody>
<tr>
<td>Standards Trainers</td>
<td>Certification Trainings</td>
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<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Certified Individuals</td>
<td>52</td>
</tr>
</tbody>
</table>
Tennessee Family Resource Centers unlock potential by serving as a resource and support hub. Based in schools in 79 school districts across 65 counties, Family Resource Centers proactively engage with their communities to empower students and families, bridging gaps to ensure they evolve together through connected systems of support unique to each community.

**At a Glance**

- **Network Structure**: Public Funder-Coordinated
- **Types of Members**:
  - School-Based FRCs: 100

**Network Functions**

- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities

<table>
<thead>
<tr>
<th>YEAR FOUNDED</th>
<th>NETWORK MEMBERS</th>
<th>INDIVIDUALS SERVED</th>
</tr>
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<tbody>
<tr>
<td>1993</td>
<td>100</td>
<td>120,000</td>
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</tbody>
</table>

**Member Service Areas**

- Parenting Support
- Access to Resources
- Family Development Services
- Family Economic Success Activities
- Educational Activities
- Health/Wellness Activities
Over the past two years, the Network has focused on strengthening FRCs in response to challenging obstacles faced through the pandemic.

Equipped FRCs with opportunities to connect monthly through professional learning, focused on intentionality and action planning.

Developed a Tennessee Family Resource Center framework and a State FRC Advisory Council that revised the mission, vision, and guidelines, and planned for implementation of standards.

Released updated state guidelines as well as action planning and annual performance report tools in April 2021

Partnered with Tennessee First Lady Maria Lee to launch a campaign to fulfill needs through the Purposity App.

---

**MISSION STATEMENT:**
Tennessee Family Resource Centers unlock potential.

---

**Highlights**

- Over the past two years, the Network has focused on strengthening FRCs in response to challenging obstacles faced through the pandemic.
- Equipped FRCs with opportunities to connect monthly through professional learning, focused on intentionality and action planning.
- Developed a Tennessee Family Resource Center framework and a State FRC Advisory Council that revised the mission, vision, and guidelines, and planned for implementation of standards.
- Released updated state guidelines as well as action planning and annual performance report tools in April 2021.
- Partnered with Tennessee First Lady Maria Lee to launch a campaign to fulfill needs through the Purposity App.

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**Standards of Quality Implementation**

**Standards of Quality**

for Family Strengthening & Support

<table>
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<td>1</td>
<td>18</td>
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</table>
The Texas Family Support Network was founded in 2018 by the Prevention and Early Intervention (PEI) Division of the Texas Department of Family Protective Services. The first goal of the Network was to integrate and operationalize the Standards of Quality for Family Strengthening & Support into services for at-risk youth. The Network has developed to include 14 Family and Youth Success Program providers and a growing number of other PEI-funded programs who commit to working with the Standards. In state fiscal year 2022, PEI awarded funding to seven organizations to implement Family Resource Centers.

**At a Glance**

- **Network Structure:** Public Funder-Coordinated
- **Types of Members:**
  - Community-Based Programs: 23
  - Government Departments: 1

**Network Functions**

- Connecting Members
- Training/Technical Assistance
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities
- Shared Data Management System

**Year Founded** 2018  
**Network Members** 24  
**Families Served** 13,535

**Member Service Areas**

- Parenting Support
- Access To Resources
- Family Development Services
- Child Development Activities
- Family Economic Success Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities
In September 2021, the Prevention and Early Intervention (PEI) Division funded 5 Family Resource Centers and has since increased this to 7. Services for most of these FRCs began by March 2022.

PEI grounded the FRC work in the Standards of Quality, setting training on and the use of them as contract requirements. This has helped with the establishment of family-centered programs.

The Texas Alliance of Child and Family Services and the Texas Center for Child and Family Studies developed and conducted a statewide landscape scan to identify existing FRCs. Half of the 44 organizations who responded self-identified their organization as an FRC, 68% of the remaining organizations...
The Utah Family Strengthening Network is a collection of like-minded volunteers and trainers working to provide training and knowledge about the Strengthening Families Protective Factors Framework and the Standards. The Network is reaching larger audiences and generating more interest outside of traditional family-serving organizations such as health organizations, and schools. The Network consistently provides training and gathers information to offer membership benefits and Standards of Quality implementation support to Member organizations. Prevent Child Abuse Utah provides the Network with administrative support.

**At a Glance**

- Network Structure: Independent Nonprofit
- Network Annual Budget: $10,000
- Funding Sources:
  - Federal Community-Based Child Abuse Prevention
  - Earned Income
- Types of Members:
  - Community-Based FRCs: 12
  - Government Departments: 1
  - Private Foundations: 1
  - Other: 2

**Network Functions**

- Connecting Members
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy

**Member Service Areas**

- Parenting Support
- Access to Resources
- Child Development Activities
- Parent Leadership Development
- Family Economic Success Activities
- Education Activities
- Intentional Multiple Family Member Engagement Activities
- Community-Strengthening Activities

**YEAR FOUNDED**

2015

**NETWORK MEMBERS**

16
Highlights

• Successfully pivoted to coordinating and providing virtual Standards of Quality Certification Trainings throughout the state.

• Successfully offered a virtual hybrid training incorporating components of Youth Thrive as a way to introduce the Strengthening Families Protective Factors.

• Engaged in an eight month planning process to explore a partnership with Prevent Child Abuse Utah for both fiscal and administrative support.

Outcomes

• 15 hybrid presentations on the Strengthening Families Protective Factors were provided.

 Standards of Quality Implementation

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<tr>
<td><strong>STANDARDS</strong></td>
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<tr>
<td>4</td>
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</tbody>
</table>

MISSION STATEMENT:
To provide members the most current research-based information. The network provides an evidence-based framework, training, opportunities for collaboration, and support for network members.
The Network is a statewide coalition of community-based nonprofit Parent Child Centers (PCC) written into state statute, with a common aim to help all Vermont families get off to a healthy start, and to promote family and community well-being. Each PCC provides eight core services: home visiting, early childhood services, parent education, playgroups, parent support groups, concrete supports, community development, and resources and referrals. Services are multi-generational, strength-based, and designed to ensure that all parents and caregivers of young children have the support and resources they need to nurture their children and families. Rooted in the belief that the voice and experience of every family matters, PCCs are committed to bringing those voices to regional and statewide advocacy efforts.

**At a Glance**
- Network Structure: Independent Nonprofit
- Network Annual Budget: $60,000
- Funding Source: Earned Income
- Types of Members:
  - Community-Based FRCs: 15

**Network Functions**
- Connecting Members
- Training/Technical Assistance
- Systems Change/Policy Advocacy
- Marketing/Public Awareness Activities

**Member Service Areas**
- Parenting Support
- Access to Resources
- Family Development Activities
- Child Development Activities
- Parent Leadership Activities
- Family Economic Success Activities
- Education Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities
- Community-Strengthening Activities

At a Glance:
- **YEAR FOUNDED**: 1981
- **NETWORK MEMBERS**: 15
- **INDIVIDUALS SERVED**: 60,000
VERMONT

Highlights

• Advanced legislation to update the Parent Child Centers (PCC) state statute.
• Advocated for increased PCC base funding and a one-time allocation for pandemic response and recovery.
• Received a one-time allocation of $3.7M in state general funds and $1.7M in COVID-19 relief funds for pandemic response and recovery.
• Incorporated the Standards of Quality into the PCC Peer Review process.
• Partnered with Vermont Department of Health on a federal grant application, Transforming Pediatrics for Early Childhood.
• Submitted a federal grant application to support statewide family engagement.

MISSION STATEMENT: To provide children, youth and families with strength-based, holistic, and collaborative services across Vermont with a focus on early childhood education and prevention services. The Network provides leadership, support, and advocacy on behalf of its membership and in collaboration with key partners to achieve the best outcomes for families.

Standards of Quality Implementation

Standards of Quality for Family Strengthening & Support

CERTIFICATION TRAININGS

1

CERTIFIED INDIVIDUALS

27
The Washington Family Support Network works to build capacity, improve quality, and advocate on behalf of Family Resource Centers and like-minded organizations to better support children, youth, and families in their community.

**At a Glance**

- Network Structure: Independent Nonprofit
- Types of Members:
  - Community-Based FRCs: 40
  - Government Departments: 2
  - Private Foundations: 1

**Network Functions**

- Connecting Members Through Regular Meetings
- Training/Technical Assistance
- Working on Systems Change/Policy/Advocacy
- Marketing/Public Awareness Activities/Public Awareness Activities

**Member Service Areas**

- Parenting Support
- Access to Resources
- Family Development Services
- Child Development Activities
WASHINGTON

Highlights

• Network officially launched in spring 2021 after a strong coalition of Family Resource Centers (FRCs) successfully advocated the legislature to formally define FRCs in state statute.

• In winter 2021, the Network secured $5M from the state legislature for capacity building of FRCs, including hiring family advocates or positions related to data, evaluation, and continuous quality improvement.

• The WA Department of Children, Youth, and Families officially recognized the Network in early 2022, providing a sole source contract to provide the Standards of Quality Certification Training for free to FRCs statewide.

Standards of Quality Implementation

Standards of Quality for Family Strengthening & Support

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<th>CERTIFICATION TRAININGS</th>
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Supporting Families Together Association (SFTA) is Wisconsin’s statewide member association for organizations committed to making every early childhood a great one. SFTA’s core membership consists of Wisconsin’s Child Care Resource & Referral Agencies and Family Resource Centers. SFTA envisions a Wisconsin in which all children in every community have the opportunity to reach their highest potential, and all adults embrace their role and responsibility to children.

**At a Glance**
- Network Structure: Independent Nonprofit
- Network Annual Budget: $2.3M
- Funding Sources:
  - Federal Child Care Development Block Grant
  - Federal Community-Based Child Abuse Prevention Funds
  - Federal Preschool Development Grant
  - Earned Income
- Types of Members:
  - Community-Based FRCs: 26
  - Child Care Resource & Referral Agencies: 5

**Network Functions**
- Connecting Members
- Training/Technical Assistance
- Systems Change/Policy or Advocacy
- Pass-Through Funding to Members
- Marketing/Public Awareness Activities
- Shared Data Management System
- Quality Assurance

**YEAR FOUNDED**
- 2007

**NETWORK MEMBERS**
- 31

**Member Service Areas**
- Parenting Support
- Access to Resources
- Child Development Activities
- Parent Leadership Development
- Intentional Multiple Family Member Engagement Activities
With funding from the WI Child Abuse and Neglect Prevention Board since 2018, SFTA has supported local family support agencies with training and individualized technical assistance.

SFTA coordinated 27 evidence-based parent education trainings resulting in over 260 professionals being accredited to offer the highly-researched Triple P program.

SFTA and the WI Child Abuse and Neglect Prevention Board have been co-coordinating a FRC Infrastructure pilot grant project with 10 FRCs, including urban, rural, newer, and long-standing programs. The overall goal is to ensure that families throughout the state receive the same quality and approach to family support services wherever they live.

This project is developing uniform structural elements to support a high-quality spectrum of family support service based on three frameworks: the Standards of Quality, the Strengthening Families Protective Factors Framework, and Wisconsin’s Core Competencies for Family Support Professionals.

A key element of the project is to incorporate the voice of parents and develop parent leadership at each FRC.

• 10 Family Resource Centers have participated in the FRC Infrastructure pilot.
• 100% of the FRC infrastructure grantees have completed the Standards of Quality Program Self Assessment and have developed action plans with goals to advance Family Centeredness, Evaluation, and Diversity, Equity, and Inclusion.
• In October 2021, 286 participants from 10 FRCs completed the Standards of Quality Participant Survey, which indicated that 99% agreed or strongly agreed that participating in the FRC was a valuable experience.

**Mission Statement:**
To cultivate a system of organizations and professionals across Wisconsin to promote quality, strengths-based, early childhood services in all communities.

**Highlights**

- With funding from the WI Child Abuse and Neglect Prevention Board since 2018, SFTA has supported local family support agencies with training and individualized technical assistance.
- SFTA coordinated 27 evidence-based parent education trainings resulting in over 260 professionals being accredited to offer the highly-researched Triple P program.
- SFTA and the WI Child Abuse and Neglect Prevention Board have been co-coordinating a FRC Infrastructure pilot grant project with 10 FRCs, including urban, rural, newer, and long-standing programs. The overall goal is to ensure that families throughout the state receive the same quality and approach to family support services wherever they live.
- This project is developing uniform structural elements to support a high-quality spectrum of family support service based on three frameworks: the Standards of Quality, the Strengthening Families Protective Factors Framework, and Wisconsin’s Core Competencies for Family Support Professionals.
- A key element of the project is to incorporate the voice of parents and develop parent leadership at each FRC.

**Outcomes**

- 10 Family Resource Centers have participated in the FRC Infrastructure pilot.
- 100% of the FRC infrastructure grantees have completed the Standards of Quality Program Self Assessment and have developed action plans with goals to advance Family Centeredness, Evaluation, and Diversity, Equity, and Inclusion.
- In October 2021, 286 participants from 10 FRCs completed the Standards of Quality Participant Survey, which indicated that 99% agreed or strongly agreed that participating in the FRC was a valuable experience.

**Standards of Quality Implementation**

**Standards of Quality for Family Strengthening & Support**

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Alaska Family Resource Center Network

Contacts: Charity Carmody • charity@alaskaimpactalliance.com • 907-632-4862
Amanda Metivier • almetivier@alaska.edu • 907-230-8237
www.alaskaimpactalliance.com

Alaska is in the early stages of establishing its Family Resource Center Network and joined the National Family Support Network in January 2022. A steering committee of tribal partners, school districts, private agencies, government leaders, and public child welfare professionals have come together to create a plan for the statewide initiative. The goal is to connect and strengthen families through community support, safely reducing the need for child protective services involvement and improving child and family well-being.

Network Structure: Independent Nonprofit

Michigan Family Resource Center Network

Contacts: Heidi Coggins • coggins@michigan.gov • 517-335-7770
Suzanne Greenberg • GreenbergS@michigan.gov • 517-282-6226

The Michigan Family Support Network is an emerging Network that launched in September 2021, funded and coordinated by the Michigan Children’s Trust Fund. The Network is comprised of nonprofit agencies and programs that provide a wide array of services designed to protect children and to strengthen families. Strategic partnerships with state leaders have led to a high level of interest in developing Family Resource Centers across the state.

Network Structure: Public-Funder-Coordinated
NEW MEMBER NETWORKS

NORTH CAROLINA

Contact: Sharon Hirsch • shirsch@preventchildabuseng.org • 919-451-7893

North Carolina is in the early stages of establishing its Family Resource Center Network and joined the National Family Support Network in April 2022. The Network is coordinated by Prevent Child Abuse North Carolina, which developed and conducted a statewide landscape scan to identify existing Family Resource Centers.

Network Structure: Independent Nonprofit

RHODE ISLAND

Contact: Tanja Kubas-Meyer • tanja.kubas-meyer@riccf.org • 401-632-4639

The Rhode Island Coalition for Children and Families is a member organization of nonprofit providers of social and health services to children, youth, and their families and allied advocacy organizations. The Coalition was founded in 2015 and joined the National Family Support Network in 2020. Since that time, they have been meeting with public and private funders, seeking traction for the development of Family Resource Centers in the state.

Network Structure: Independent Nonprofit
NEW MEMBER NETWORKS

VIRGINIA

Virginia Family Resource Center Network

Contact: Mia Crockett • jcrockett@familiesforwardva.org • 804-359-6166

YEAR FOUNDED

2022

Virginia decided to launch the Virginia Family Resource Center Network as part of its work with the Thriving Families, Safer Children Initiative. The emerging Network joined the National Family Support Network in March 2022. The Network is coordinated by Families Forward Virginia and is currently working on Network and Family Resource Center development.

Network Structure: Independent Nonprofit
Founded in 2011, the National Family Support Network (NFSN) is the United States’ membership organization for state Networks of Family Resource Centers. Its mission is to promote positive outcomes for all children, families, and communities by leveraging the collective impact of state Networks and championing quality family support and strengthening practices and policies.

www.nationalfamilysupportnetwork.org