

NEW YORK



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The New York State Office of Children and Family Services funds and administers a statewide Network of family strengthening and support programs, including a Network of Family Resource Centers (FRCs) that are operated by nonprofit agencies. These programs are embedded in communities and work closely with families, local departments of social services, and other organizations serving families. New York City's Administration for Children's Services developed 3 Family Enrichment Centers and committed funding to open 9 more in 2022. The new Centers are intentionally located in areas that faced greater equity-related disparities during pandemic.

At a Glance

- Network Structure: Public Funder-Coordinated
- Types of Members:
 - Community-Based Programs: 28
 - School-Based Programs: 1
 - Government Departments: 1

Network Functions

- Connecting Members
- Training/Technical Assistance
- Pass-Through Funding to Members
- Shared Data Management System
- Marketing/Public Awareness Activities/
Public Awareness Activities

YEAR
FOUNDED

1996

NETWORK
MEMBERS

30

INDIVIDUALS
SERVED

5,721

Member Service Areas

- Parenting Support
- Access to Resources
- Child Development Activities
- Parent Leadership Development
- Community-Strengthening Activities



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Highlights

- Programs were successful in providing services for and collecting data on 2,955 adults and 1,772 children during the year.
- Since the onset of the COVID-19 pandemic, programs have prioritized addressing the increased needs of families, such as concrete supports by connecting more families to resources such as food pantries, the Home Energy Assistance Program, the Supplemental Nutrition Assistance Program, and Medicaid, and by delivering items to families including cleaning supplies, food, and diapers.
- As the families' basic needs were met, the programs were able to shift attention to building capacity in other protective factors.
- Programs shifted from in-person services to virtual, or a hybrid of both, to adhere to state and national public health guidelines. This included providing services via phone, videoconferencing, texts, and providing physically distant in-person services outdoors.

Outcomes

- The Protective Factors Instrument (PFI) is used to evaluate whether programs are achieving positive outcomes for participants using a pre/post-test evaluation design. In the results of completed PFIs, families demonstrated 4.8% improvement in family functioning/resiliency, 7.1% increase in social support, 9.5% increase in concrete support, and 2.2% improvement in nurturing and attachment.
- A research study on the NYC Family Enrichment Centers indicated that:
 - o Centers are having a positive impact on strengthening a range of protective factors associated with reductions in abusive behaviors and reports to child protective services.
 - o Participants reported significant increases in their access to advice and resources in addressing financial issues, relationships, food and nutrition, managing stress, and parenting.

Standards of Quality Implementation



STANDARDS
TRAINERS

CERTIFICATION
TRAININGS

CERTIFIED
INDIVIDUALS

6

21

448

