

# NEW HAMPSHIRE

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[www.dhhs.nh.gov/family-resource-centers](http://www.dhhs.nh.gov/family-resource-centers)

The Family Resource Center Network of NH (FRCN-NH) is a coalition of Family Resource Centers and Family Strengthening Programs across New Hampshire. Our network seeks to foster collaboration, share best practices, and enhance support for Granite State families.

FRCN-NH, in partnership with the New Hampshire Department of Health and Human Services (NH DHHS) and Granite United Way (GUW) as the facilitating organization, proudly holds New Hampshire's sole membership in the National Family Support Network (NFSN). Together, this partnership represents recognized Family Resource Centers across the state, demonstrating a unified commitment to strengthening families and communities through shared leadership and expertise.

## At a Glance

- Year founded: 1999
- Year joined NFSN: 2013
- Network type: Nonprofit Coordinated
- Network staff: 0

## Network Functions

- Connecting Members
- Training/technical assistance
- Working on systems change/policy/advocacy
- Securing/raising funds that are distributed to Members
- Marketing/public awareness activities
- Shared data management system

## Standards of Quality Implementation

Standards of Quality



for Family  
Strengthening & Support

STANDARDS  
TRAINERS

2

CERTIFICATION  
TRAININGS

46

CERTIFIED  
INDIVIDUALS

1,212

## Highlights

- Granite United Way took on the Facilitating Organization role in July 2025, advancing Continuous Quality Improvement and certifying new Standards of Quality trainers to strengthen the FRC Network.
- A comprehensive 2026 Training Calendar was developed, including the first SOQ recertification training and a new Community of Practice was established to provide connection opportunities for FRC staff at all levels.
- Strategic planning was launched to address the evolving needs of the network, alongside efforts to enhance collaboration with the facilitating organization, DHHS and elected officials.
- Public awareness initiatives have begun, with updated materials leveraging the collective voice of the recognized FRCs to amplify their impact statewide.



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## Network Mission Statement:

FRCN-NH promotes positive outcomes for children, families, and communities by strengthening New Hampshire's Family Resource Centers and advancing high-quality family support practices statewide.

## Members

- FRCs in state statute since: 2015
- Number of Members: 16 Community-Based FRCs
- People served: 15,300 individuals, 6,900 families, and 8,665 children
- State funding:
  - State General Funds
- Federal funding:
  - Title IV-E
  - Temporary Assistance for Needy Families (TANF)
  - Social Services Block Grant (SSBG)
- Other funding:
  - Philanthropic

## Member Service Areas

- Parenting Support
- Access to Resources
- Concrete Support
- Child Development Activities
- Parent Leadership Development
- Family Economic Success Activities
- Education Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement Activities
- Community Strengthening Activities
- Social Opportunities and Support Groups

## Outcomes

- FRCs disbursed over \$575,000 in economic and concrete supports to more than 900 low-income families experiencing potentially destabilizing financial need, helping to stabilize households facing immediate hardship.
- NH FRCs facilitated 3,273 referrals to support services for families, with approximately 26% originating from DCYF; among the remaining referrals, the top sources included self-referrals, family/friend connections, and other community-based referrals.
- FRCs provided Family Support services to over 2,100 families, reaching 6,500+ family members, including more than 3,700 children, across Kinship Navigation Program, Comprehensive Family Support Services, Newborn Navigation, Parent Education, and Playgroups.
- Kinship Navigation Program supported 540 families, including 959 children being raised by relatives or close family friends, strengthening family stability and continuity of care.
- FRCs delivered over 19,000 service encounters, totaling more than 61,800 hours of direct family support, demonstrating sustained engagement with families across the state.

*Note - All data reflects the 2025 Program Year and was pulled from the Family Support Data System (FSDS); this information only includes services entered into the system and FRCs do have programs outside of this data system that may not be reflected here.*

