

# ARIZONA

## Arizona Family Resource Network

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The Arizona Family Resource Network (AZFRN) is coordinated by Prevent Child Abuse Arizona in partnership with First Things First. It includes 65 Family Resource Centers (FRCs) across the state. Out of these, 48 FRCs are funded by First Things First and focus on supporting families with children ages birth through five.

All members of the Network adhere to the Standards of Quality for Family Strengthening & Support. Network members are further supported with Standards of Practice and implementation guidance.

### At a Glance

- Year founded: 2019
- Year joined NFSN: 2019
- Network type: Public Funder & Nonprofit Coordinated

### Network Functions

- Connecting members through regular meetings
- Training/Technical Assistance
- Working together on systems change/policy/advocacy
- Securing/raising funds for network activities
- Marketing/Public Awareness Activities
- Shared Data Management Systems

### Highlights

- The Network recently received support from the Sprouts Healthy Communities Foundation to launch a learning cohort to help communities establish new FRCs, with a focus on expanding access in underserved areas.
- A 2025 Listen for Good study showed a Net Promoter Score of 96, highlighting the high level of trust families have in FRCs.
- A statewide FRC directory website has been launched to help families and professionals easily find and refer to FRCs.
- The goal is a statewide system of FRCs, structured as hubs within a hub-and-spoke model of family support.



### Standards of Quality Implementation

Standards of Quality



for Family Strengthening & Support

STANDARDS TRAINERS

4

CERTIFICATION TRAININGS

42

CERTIFIED INDIVIDUALS

1,068

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## Members

- Of the 48 FRCs funded by First Things First:
  - Parents served: 29,994
  - Services provided: 167,247
  - Parenting activities: 13,741
- Awarded amount: \$10,271,896
- Funding source: State Tobacco Tax Revenue
- 17 additional FRCs in our network are funded through a combination of state, local, and private funding

## Member Service Areas

- Parenting Support
- Access to Resources
- Concrete Support
- Family Development Services
- Child Development Activities
- Parent Leadership Development
- Family Economic Success Activities
- Education Activities
- Health/Wellness Activities
- Intentional Multiple Family Member Engagement
- Community Strengthening Activities



## Outcomes

- A 2025 study determined Arizona FRCs have Net Promoter Score of 96
- 94% of caregivers say their needs are met extremely or very well
- 99% of families feel respected by FRC staff