



NATIONAL
Family Support
NETWORK

State Network Snapshots 2017

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www.anfrc.com

The Alabama Network of Family Resource Centers (ANFRC) is an organization of nonprofit agencies and programs that provide a wide array of services designed to protect children and to strengthen families. Members must demonstrate ongoing compliance with 25 standards established by the Alabama State Legislature in 2000. These standards provide oversight, of service delivery, fiscal management, and center administration and accountability.

At a Glance

1999
Year Founded

15
Members

116,884
Individuals Served

- Type of Members: Community-based
- Network Annual Budget: \$144,000
- Pass-Thru Annually: \$631,000
- Membership Dues: Yes
- Target Population: Families with children
- Network Structure: Independent Nonprofit Organization
- Impetus for Network Creation: Started by Programs coming together



Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Family Economic and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Senior Services
- Youth Development

Highlights

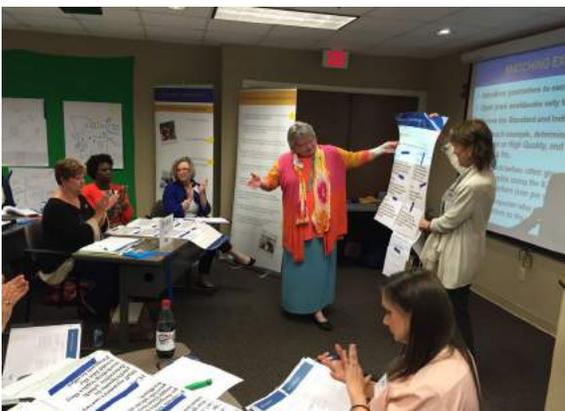
- The Alabama Network of Family Resource Centers (ANFRC) is growing. Strategic partnerships with local community leaders have led to a high level of interest in developing Family Resource Centers across the state.
- Monthly data collection across ANFRC provides a framework for describing the Network's impact to stakeholders and potential funders.



Outcomes

- A Social Return on Investment Study conducted by Community Services Analysis for the Alabama Network of Family Resource Centers determined that for every \$1 invested in Family Resource Centers, the state received \$4.93 in immediate and long-term consequential financial benefits.
- The Network's parenting programs, including parenting education and support, fatherhood programs, and home visitation services, saw the largest fiscal impact, with a return of almost \$29 million after initial program delivery costs just over \$2.1 million.

Standards of Quality Implementation





Mission: To coordinate and grow a network of family support agencies and organizations dedicated to increasing the opportunities for families to be successful.

Contact: Kristin Borns, Tel: 602-695-4385, info@maricopafamilysupportalliance.org
www.maricopafamilysupportalliance.org

The Maricopa Family Support Alliance membership encompasses a wide variety of support services including Family Resource Centers, behavioral health providers, faith-based social services, and state and local government agencies. Members build cooperative relationships, share resources, coordinate services, and work to strengthen families. The Alliance works to increase knowledge of family support services and build member capacity. To that end, the Alliance serves member organizations through quarterly meetings that encompass trainings, panels, discussion, and networking on topics that directly impact Family Support providers.

At a Glance

- Type of Members: Community-based, School-based, State/County /City Agencies and Departments
- Network Annual Budget: \$90,000
- Pass-Thru Annually: No
- Membership Dues: No
- Network Structure: Led by a Steering Committee of Members with the Piper Charitable Trust serving as the backbone
- Impetus for Network Creation: Government, Programs, and a Foundation coming together

2011
Year Founded

74
Members

Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Domestic Violence Treatment Services
- Family Economics and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Senior Services
- Substance Abuse Treatment
- Youth Development

Highlights

- The Alliance hosts quarterly All Member meetings that focus on topics of interest and concern to members. In the last year, meetings addressed diverse topics through presentations, expert panels, family interviews, and interactive small groups. Each Alliance meeting also sets aside time for cross-agency networking and engagement, key to building collaborative relationships.
- In a 2014 survey of members, 74% of respondents rated the Alliance's training as very beneficial for increasing capacity to provide family support.



Standards of Quality Implementation



The Alliance adopted the Standards of Quality for Family Strengthening & Support as a capacity-building initiative in 2013. The goal was to create a system and shared language with accountability across the unique agencies and programs represented by the membership.





Mission: To connect family strengthening networks across California to promote quality practice, peer learning, and mutual support.

Contact: Susan Ferdinandi, Tel: 707-421-7229, Ext.111, sferdinandi@childnet.org

www.cnfsn.org

The California Network of Family Strengthening Networks (CNFSN) is a membership-based organization comprising various county, regional, and statewide networks that focus on strengthening and supporting families. Each of these networks consists of two or more Family Resource Centers of Family Strengthening organizations. The vision of the CNFSN is that Family Strengthening Networks are part of a strong, cohesive mutual support network that promotes positive outcomes for families, communities, and networks.

At a Glance

2009
Year Founded

28
Members

1,000
Programs

100,000
Individuals Served

- Types of Members: Networks
- Network Annual Budget: \$25,000
- Pass-Thru Annually: None
- Membership Dues: Yes
- Target Population: All families with children
- Network Structure: Independent Nonprofit Organization
- Impetus for Network Creation: Started by Networks across the state coming together



Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Domestic Violence Treatment Services
- Family Economic and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral

Highlights

The CNFSN focuses primarily on:

- Peer Support and Networking – Increasing connectedness, mutual support, peer learning, and information sharing amongst network leaders, through monthly calls and newsletters, sharing of contact information, and a web portal.
- Promotion of Best Practice – Raising awareness of what quality Family Strengthening and Support is through the promotion of the Standards of Quality for Family Strengthening & Support.
- Standards Trainers Round Table – Connecting Standards Trainers across the state through monthly calls to peer learn and share best practices around Standards trainings and stay current on training materials and content.



Standards of Quality Implementation





Mission: To ensure that Family Resource Center Association Members are strong and optimally equipped to serve Colorado families.

Contact: Mark Kling, Tel: 303-388-1001 Ext. 103, MKling@cofamilycenters.org

www.cofamilycenters.org

The Family Resource Center Association (FRCA) is an independent nonprofit intermediary organization that connects members with resources, tools, training and funding.

At a Glance

1998
Year Founded

28
Members

56,000
Individuals Served

- Type of Members: School-based, Community-based, and Department of Human Services-based
- Network Annual Budget: \$2.2 million
- Pass-Thru Annually: \$2.99 million
- Membership Dues: Yes
- Target Population: All families
- Network Structure: Independent Nonprofit Organization
- Impetus for Network Creation: Started by Programs coming together after a government-funded pilot project for the Family Resource Center Program ended.



Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Domestic Violence Treatment Services
- Family Economics and Self Sufficiency
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Youth Development

Highlights

- FRCA's manuscript, "Reliability of the Colorado Family Support Assessment: A Self-Sufficiency Matrix for Families," was accepted and published in the journal Research on Social Work Practice. The research details how the tool underwent rigorous testing to determine its objectivity and reliability to measure 14 domains of family self-sufficiency.
- In addition, FRCA developed the Family Pathways tool to support common implementation of family development services across the Network. This tool outlines the paths that families take from the moment of first contact with a FRC through the next steps, including how data is reported, how family progress is tracked, and how outcomes are reported across the Network. FRCA has trained more than 200 individuals, both those within the Network and external stakeholders, to use the tool.
- FRCA is collaborating with Frontiers of Innovation, Harvard's Center for the Developing Child research and development platform, to examine the Network's family strengthening and development data. Three FRCs are in the design phase of a two-year project that will identify which families benefit the most from family development services and how to expand impact with additional families. Deep investigations will be launched to determine effectiveness and scale-readiness of the strength-based, family driven, service delivery model.

Outcomes

Data tracking caregiver self-sufficiency in the past year demonstrated that families moved above the prevention line on employment, housing, transportation, food security, child care, child education, cash savings, debt management, health coverage, physical health, and mental health.



Standards of Quality Implementation



10
Standards Trainers

15
Certification Trainings

421
Certified Individuals



Connecticut Family Resource Centers

Mission: To strengthen the bond between families, school and community.

Contacts: Dept. of Education: Louis B. Tallarita, Tel: 860-807-2058, louis.tallarita@ct.gov
CFRC Alliance: Lori Borysewicz, Secretary, 860-283-6167, plymouthfrc@edadvance.org
www.sde.ct.gov/sde/cwp/view.asp?A=2678&Q=320774

The Connecticut Department of Education funds and administers a statewide network of Family Resource Centers as a comprehensive, integrated, community-based systems of family support and child development services located in public school buildings. The model is based on the Schools of the 21st Century concept developed by Dr. Edward Zigler of Yale University. A complimentary non-profit organization, the Connecticut Family Resource Center Alliance, provides Family Resource Center Directors with mutual support, professional development, and legislative advocacy.

At a Glance

- Type of Members: School-based
- Pass-Thru Annually: \$7.8 million
- Membership Dues: Yes for Alliance
- Target Population: All families, with focus on 0-3 and at-risk families
- Network Structure: Network operated by a Government department and the Alliance operates as an independent organization
- Impetus for Network Creation: Network started by Government, Alliance started by Programs

1998
Year Founded

74
Members

16,438
Individuals Served

Service Areas

- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Family Economics and Self Sufficiency
- Family Health and Wellness
- Family Literacy and Education Supports
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Senior Services
- Youth Development

Highlights

- All Family Resource Centers maintain an affiliation with the National Parents as Teachers Model. Many of the centers are going through the Quality Endorsed process and by the end of 2018 all will be Endorsed.
- In an anonymous survey of more than 500 FRC participants, 99% of respondents indicated that they were very satisfied or satisfied with the FRC program as a whole.
- FRC directors recognize the importance and value of the Alliance through their voluntary participation in monthly meetings, with 75% attending at least seven meetings a year.



Florida Family Support Network

Mission: Working with community partners, we support families and together become happier, healthier and stronger.

Contact: Marisa Mowat, Tel: 813-849-7991, mmowat@hstart.org

www.familysupporthc.org

The Florida Family Support Network is an emerging network based in Hillsborough County. The Children's Board of Hillsborough County funds 8 Family Resource Centers that have networked together. Together, they provide services that support and strengthen families, foster child development, and promote the health and safety of the community's children.

At a Glance

2013
Year Founded

8
Members

40,000
Individuals
Served

- Type of Members: Community-based
- Network Annual Budget: Support is provided in-kind by Network members
- Pass-Thru Annually: None
- Membership Dues: No
- Target Population: All children and their families with a focus on 0-8
- Network Structure: Informal
- Impetus for Network Creation: Started by Programs coming together



Service Areas

- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Family Economic and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral



Highlights

- The Family Resource Centers operate under the frameworks of the Strengthening Families Protective Factors and Principles of Family Support Practice.
- They have built and maintained relationships with over 100 local community organizations and business to further reach and support families.
- Annually, the Family Resource Centers provide nearly 75,000 services.



Outcomes

Through the years, the Family Resource Centers have touched hundreds of thousands of families and have achieved lasting improvements in the lives of children and families. For example, the Family Resource Centers have assisted families with health care access and local county-level data sources have indicated increases in the number of children receiving developmental screenings.



Standards of Quality Implementation



Standards of Quality
for Family Strengthening
& Support



Kentucky Family Resource and Youth Services Centers

Mission: To enhance students' ability to succeed in school by developing and sustaining partnerships that promote: early learning and successful transition to school, academic achievement and well-being, and graduation and transition into adult life.

Contacts: Mary Ann Jennings, Tel: 502-229-4789, mary.jennings@ky.gov

FRYSCKy: Leslie Hall, leslie.hall@hardin.kyschools.us; Paula Hunter, paula.hunter@nicholas.kyschools.us
www.chfs.ky.gov/dfrcvs/frysc

Kentucky developed its Family Resource Center system in 1991 as part of the state's education reform legislation. Schools that have 20% or more free lunch students are eligible for a FRYSC through an allocation based on an amount for each of those students. The Kentucky Department of Education and the Cabinet for Health and Human Services share responsibility for implementing and sustaining the centers. Funding comes through the Department of Education and is work ordered to the Cabinet to administer the Network. Family Resource Center staff members are hired by the individual school districts.

A complimentary non-profit organization, The Family Resource and Youth Services Coalition of Kentucky, (FRYSCKy) was also founded in 1991 by Center Coordinators to provide legislative advocacy, training and support for FRYSCy Coordinators and staff.

At a Glance



- Type of Members: School-based
- Network Annual Budget: \$1.5 million
- Pass-Thru Annually: \$50.5 million
- Membership Dues: Yes for FRYSCy
- Target Population: All students in the school and families with children 0-5 in the community
- Network Structure: Network operated by a Government department
- Impetus for Network Creation: Network started by Government, FRYSCy by Programs

Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Family Economic and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Senior Services
- Substance Abuse Education and Referrals
- Youth Development

Highlights

- The United Way's Born Learning Academy, a 6-session parent engagement strategy for parents with young children, has been implemented in over 160 Family Resource Centers. Topics include building relationships, literacy, health and nutrition, how children learn, and learning on the go. Partners such as the Race to the Top Early Learning Challenge grant, Toyota Motor Manufacturing of Kentucky, and the United Way have been instrumental in the expansion of this program.
- Family Resource and Youth Services Centers could not be successful without support from the communities that they serve. Local FRYSCs logged more than \$8.4 million in community cash and in-kind contributions and coordinated 404,807 volunteer hours during the 2015-2016 school year.
- A survey of FRYSC stakeholders conducted in February 2016 with over 25,000 respondents - teachers, school administrators, community partners, parents, grandparents, students, and others - showed that 94.92% consider FRYSC a high priority program that empowers families and helps to address opportunity and gaps to student achievement. 93.99% agree that FRYSCs are the catalyst for connecting services and resources within their communities.



Outcomes

Kentucky has seen vast improvements in children's educational success and attainment since developing Family Resource Centers 25 years ago as part of a statewide education reform legislation. It has moved from 45th place in 1900 to being in the top 10 school systems in the country. For more details see: <http://chfs.ky.gov/NR/rdonlyres/301A0A71-4DB7-415A-90B6-54Ed5F0C4623/0/FRYSCStatusReportFeb92017.pdf>





Mission: To ensure that young children and their families have the resources to learn and succeed.

Contact: Jean Mitchell, Program Director, Tel: 410-659-7701x119
jmitchell@marylandfamilynetwork.org, www.marylandfamilynetwork.org

The Maryland Family Network is an independent nonprofit intermediary organization that partners with public and private sponsoring agencies in local communities to operate Family Support Centers, maximizing the power of mission control and local control.

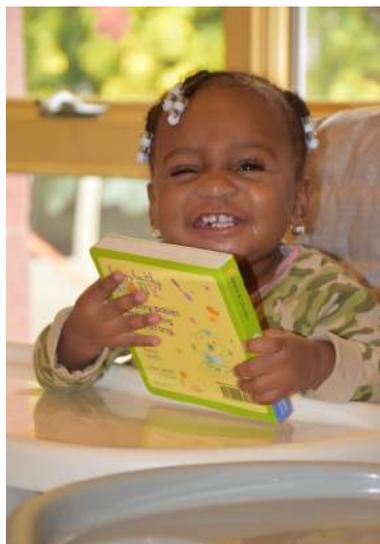
At a Glance

1986
Year Founded

24
Members

5,100
Individuals Served

- Types of Members: Community-based
- Network Annual Budget: \$2.9 million
- Pass-Thru Annually: \$13 million
- Membership Dues: No
- Network Structure: Independent Nonprofit Organization
- Impetus for Network Creation: Started by Government



Service Areas

- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Family Economics and Self Sufficiency
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral

Highlights

- The Maryland Family Network (MFN) celebrated its 30th anniversary in 2016.
- MFN was one of 3 recipients of the original federal Community-Based Child Abuse Prevention (CBCAP) awards in 1993, and it continues to receive funding today as four governors have designated MFN as lead agency over the years.
- MFN is the state's largest Early Head Start grantee.
- MFN is the Parents As Teachers state lead and facilitates the Maryland Home Visitors Consortium.
- MFN is the lead agency for Strengthening Families in Maryland.

Outcomes

The Maryland Family Network has recorded significant gains in family self-sufficiency, most notably around parent employment status. Almost twice as many parents (43%) were employed one year after participating in services from Maryland Family Resource Centers than at their initial enrollment in programs (27%).





Mission: The Massachusetts Family Center Network connects Family Center programs across the Commonwealth to provide training and technical support, while also promoting peer learning, mutual support and best practices.

Contact: Kate Bullock, Tel: 617-502-8793, Katherine.bullock@state.ma.us
www.childrenstrustma.org/our-programs/family-centers

The Children's Trust funds and administers a statewide network of Family Centers. These Family Centers provide participant-driven and family-centered services and activities developed to enhance family functioning, promote individual and family strengths, build parenting skills and help address challenges of raising children.

At a Glance

2013
Year Founded

8
Members

3,318
Families Served

9,188
Caregivers & Children Served

- Types of Members: School-based and Community-based
- Network Annual Budget: Staffing and support provided in-kind by the Children's Trust.
- Pass-Thru Annually: \$503,400
- Membership Dues: No
- Target Population: Families with children ages 0-6
- Network Structure: Operated by a Government Department
- Impetus for Network Creation: Started by the Government



Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Domestic Violence Treatment Services
- Family Economics and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Senior Services
- Substance Abuse Treatment

Highlights

- Family Center programs participate in an annual peer review process to ensure the delivery of useful and high quality services for local families. Peer review brings together two Family Center programs in a mentoring relationship to complete a self-assessment tool in order to facilitate the sharing of expertise and information. The peer review team consists of program staff, board/advisory council members, community representatives, program partners, and at least 2 parents.
- All Family Center programs have participated in the 2-day Parent Leadership Ambassador Training. A 4-member team consisting of 2 staff and 2 parents from each program attended the training in order to increase their understanding of parent leadership in strength-based family support programs. Family Center staff have taken the valuable information from the training to create meaningful change with regards to parent leadership, including further developing Parent Advisory Committees and instituting annual parent recognition events.

Outcomes

- From an evaluation of 290 parents participating in Parenting Education groups:
 - Before attending parent education series, 29% of parents felt that they knew parenting skills that fit their children's ages. After attending the parenting education series that number rose to 87%.
- From an evaluation of 232 parents participating in Parent Child Activities:
 - 92% of parents agree that they get support from others through playgroups.
 - 90% of parents agreed that attending playgroups help them cope with the challenge of parenting.
 - 80% of parents agreed that playgroups have helped them to learn new parenting skills.

Standards of Quality Implementation



Standards of Quality
for Family Strengthening
& Support





Mission: Impacting the whole family

Contacts: Christi Webb, Tel: 662-844-0013, cwebb@frcnms.org

Nancy New, Tel: 601-366-6405, nnew@mscec.org

www.familiesfirstforms.org

Two nonprofit organizations, Mississippi Community Education Center and the Family Resource Center of Northeast Mississippi, collaborate to jointly administer Families First Centers across the state to strengthen families of all backgrounds and life circumstances.

At a Glance

1994
Year Founded

11
Members

75,000
Adults Served

100,000
Youth Served

- Type of Members: Community-based
- Membership Dues: No
- Target Population: Families First's target population includes individuals referred based on priorities of family stability, educational attainment, at-risk based on various factors, or referrals from agencies with priority.
- Network Structure: Independent Nonprofit Organization
- Impetus for Network Creation: Started by Programs coming together

Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Domestic Violence Treatment Services
- Family Economics and Self Sufficiency
- Family Health and Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Senior Services
- Substance Abuse Treatment
- Youth Development
- High School Online Diploma Program

Highlights

- The Mississippi Department of Human Services is deepening its collaboration with Families First as part of its gen+ Initiative.
- Families First has added 6 new Resource Centers across the state to increase availability of services.
- Families First has added a High School Diploma program to support diploma achievement and increase employment opportunities.
- Families First has facilitated partnerships with Community Colleges and Junior Colleges for straight-line referrals for work-ready credentials, job-ready certificates, and 2-year degrees.

Outcomes

- The work of the Families First Centers has:
- Decreased High School dropout rate
 - Decreased Teen Pregnancy Rate
 - Increased the number of job-ready individuals



Nevada Family Resource Centers

Mission: To help families and individuals in Nevada reach their highest level of self-sufficiency by supporting the community agencies that serve them through engagement, advocacy, and resource development.

Contact: Cindy Smith, Tel: 775-684-4001, crsmith@dhhs.nv.gov

www.dhhs.nv.gov/Programs/Grants/Programs/FRC/Family_Resource_Center

The Nevada Department of Health and Human Services' Office of Community Partnerships and Grants funds and administers a statewide network of Family Success Centers operated by nonprofit agencies providing information, referrals, and case management.



At a Glance

- Type of Members: Community-based
- Network Annual Budget: Staffing and support provided in-kind by the Office of Community Partnerships and Grants
- Pass-Thru Annually: \$1.37 Million
- Membership Dues: No
- Network Structure: Operated by Government department
- Impetus for Network Creation: Started by Government



Service Areas

- Basic Needs Support
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Family Economics and Self Sufficiency
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Resource and Referral
- Youth Development

Highlight

- The Family Resource Center Network is the only family-centered network that covers the entirety of the state of Nevada, providing a much-needed presence for hard to reach or underserved communities, especially in rural areas.





Mission: To bring together the diverse leadership from existing and newly forming Family Resource Centers and Family Support programs under the common vision of establishing a statewide Network of Family Support practice within New Hampshire.

Contact: Erin Boylan, Tel: 603-724-7782, eboylan@eastersealsnh.org

www.FSNH.org

Family Support New Hampshire is a coalition of nonprofit Family Resource Centers (FRC) and Family Support and Strengthening programs (FSSP) that are designed to meet the needs of the communities they serve. Programs and services provided by FRCs and FSSPs vary, but they all seek to strengthen families by promoting health, wellbeing, self-sufficiency, and positive parenting through support and education.

At a Glance



- Network Annual Budget: \$4,125
- Pass-Thru Annually: No
- Membership Dues: Yes
- Target Population: Parents and their children ages 0-18
- Network Structure: Independent Nonprofit Organization with New Hampshire Children's Trust providing a high level of in-kind administrative, technical and logistical support
- Impetus for Network Creation: Evolved out of grantee meeting for those receiving mini-grants from New Hampshire Children's Trust

Service Areas

- Child Development Activities
- Child Abuse/ Neglect Treatment Services
- Community Development Activities
- Formal Service Coordination
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral



Highlights

- In 2015, Family Support NH and other stakeholders worked to amend legislation that established the state's Wellness and Primary Prevention Council (WPPC) to expand the Council's role to include the authority to designate Family Resource Centers of Quality.
- A program can be designated as a Family Resource Center of Quality through an application process which includes a program's robust use of the Standards of Quality for Family Strengthening and Support as well as New Hampshire Operational Standards for Family Resource Centers of Quality (established by the WPPC), documentation demonstrating organizational health, and a site visit by a review team made up of WPPC members and other community members.
- Since the process was established, the first Family Resource Center of Quality has been designated, and several Family Resource Centers are preparing to apply. This process will enhance the professionalism, practice, and sustainability of Family Resource Centers of Quality throughout the state.



Standards of Quality Implementation





Mission: Family Success Centers are neighborhood gathering places where local residents can find support, information, and services to strengthen themselves, their families and their communities.

Contact: Antonio Lopez, Tel: 609-888-7400, Antonio.lopez@dcf.state.nj.us
www.nj.gov/dcf/families/support/success

The New Jersey Department of Children and Families funds and administers a statewide network of Family Success Centers operated by nonprofit agencies as "one-stop" shops that provide wrap-around resources and supports for families before they find themselves in crisis. Family Success Centers offers primary and secondary child abuse prevention services to families and bring together concerned community residents, leaders and community agencies to address the problems that threaten the safety and stability of families and the community.

At a Glance

2007
Year Founded

56
Members

64,258
Individuals Served

- Type of Members: Community-based
- Network Annual Budget: \$500,000
- Pass-Thru Annually: \$14 million
- Membership Dues: No
- Target Population: Families with children
- Network Structure: Operated by a Government department
- Impetus for Network Creation: Started by Government



Service Areas

- Child Development Activities
- Community Development Activities
- Family Economic and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral

Highlights

- Family Success Centers are safe, warm and welcoming neighborhood gathering places.
- Programs, activities and services are centered on family needs and are family-driven.
- Family Success Centers provide an atmosphere, approach and services that are non-stigmatizing and culturally appropriate for the community and diverse families.
- Staff and the Family Success Center environment are focused on empowering and strengthening families, relationships and self-sufficiency.
- Participation in all services, functions and programs is always free and voluntary.





Mission: Children, families and adults are protected and supported to achieve safety, permanency, and well-being.

Contact: Kathleen McGarry, Tel: 518-474-9420, Kathleen.mcgarry@ocfs.ny.gov
www.ocfs.ny.gov/main/trust_fund/parenting_support.asp

The New York State Office of Children and Families Services funds and administers a statewide network of Family Resource Centers that are operated by nonprofit agencies. FRCs are embedded in communities, working closely with families, local departments of social services, and other organizations serving families. The Trust Fund supports the Family Resource Center Network, bringing programs together to share strategies and solutions, coordinate services, and provide peer support.

At a Glance



- Types of Members: School-based and Community-based
- Annual Budget: Staffing and support provided in-kind by the Office of Children and Family Services
- Pass-Thru Annually: Yes, amounts vary year to year
- Membership Dues: No
- Target Population: Low income, families with parents or children with special needs, teen parents, and families experiencing domestic violence
- Network Structure: Operated by a Government department
- Impetus for Network Creation: Started by the Government

Service Areas

- Basic Needs Support
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Domestic Violence Treatment Services
- Family Economic and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Youth Development

Highlights

- In 2016, the Network adopted the Standards of Quality for Family Strengthening and Support.
- In September 2016, the Office of Children and Families Services (OCFS) hosted trainers from the National Family Support Network to provide the Standards Certification Training for 71 individuals.
- In October 2016, OCFS hosted a Training of Trainers Institute on the Standards, sponsoring 12 trainers to participate. The Standards Certification Training is now being offered for OCFS-funded prevention programs across the state. The Certification Training, which is supported by the Children's Trust Fund, will continue to be delivered in 2018 as well.

Outcomes

Using the Strengthening Families Protective Factors Survey with families, the programs demonstrated overall improvements in parenting aspects that protect against child abuse and neglect. Among all participants who completed both a baseline and a follow up Protective Factors Survey, scores rose in each of the areas, or subscales, measured. In addition, 56% of caregivers who scored four or below in two or more protective factors when they began services improved their scores to pass that benchmark after the conclusion of services.



Standards of Quality Implementation





Mission: To provide research-based parent education to North Dakota parents.

Contact: Kim Bushaw, Tel: 701-231-7450, kim.bushaw@ndsu.edu

www.ag.ndsu.edu/pen

The North Dakota State University Extension Service and the North Dakota Department of Human Services - Children and Family Services partner to provide a system of parent education delivery for each of the eight regions in the state.

At a Glance

1991
Year Founded

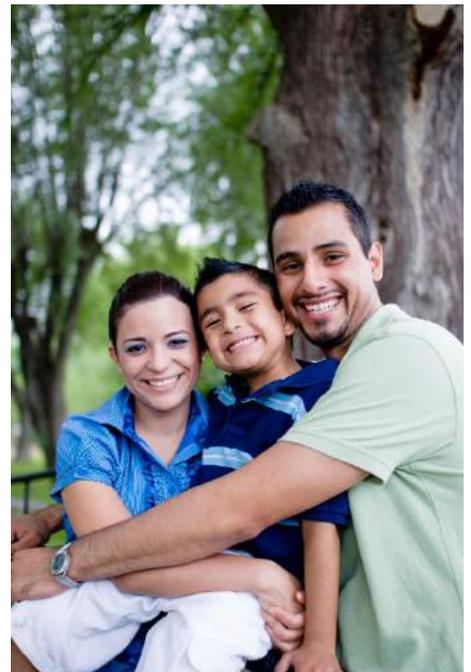
7
Members

9,011
Individuals
Served

- Type of Members: Extension Service-based
- Network Annual Budget: Coordination and Support is provided in-kind by NDSU Extension Service
- Pass-Thru Annually: \$350,000
- Membership Dues: No
- Target Population: Parents of children 0-18
- Network Structure: Operated by a government department: NDSU Extension Service
- Impetus for Network Creation: Started by government

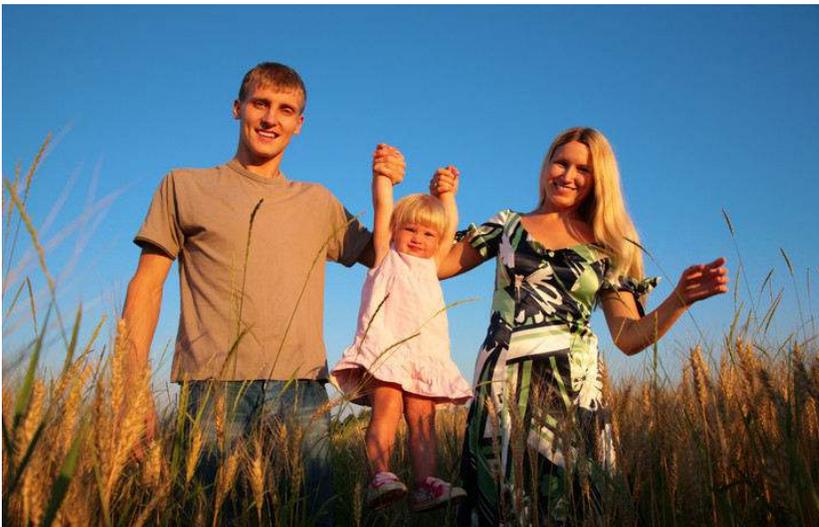
Service Areas

- Parent Education
- Parent Leadership Development
- Resource and Referral



Highlights

- One of the programs provided by the is Gearing Up for Kindergarten, developed in 2006 by NDSU Extension Service specialists and Parent Resource Center coordinators to assist parents and their children in preparing for the transition to kindergarten.
- The program helps families enhance school readiness, increase awareness of child needs, gain parent education, improve parent involvement in school, and build partnership among home, school, and community.
- The cost of Gearing Up for Kindergarten is \$350 per family versus the \$1,350 cost of remedial services per student later on.



Outcomes

- From an evaluation of program participants:
 - 88% indicated the program helped them improve their parenting skills
 - 89% indicated the program helped them reach their goals for their family and themselves
- Data from the Gearing Up for Kindergarten program:
 - Parents participating in the program showed significant increases in their knowledge levels and ability to prepare their child for the school experience across 10 indicators of knowledge related to school readiness.
 - Children participating in the program showed 2x higher gains in basic academic skills, higher gains in social skill development, and 2x higher gains in emotional skill development.



Greater Cleveland Family Strengthening Network

Mission: To increase local recognition of Family Strengthening and Support as a field of practice, and build the capacity of local providers in the field.

Contact: Christine Manning, Tel: 216-431-8010

cmanning@saintlukesfoundation.org

This Network was established by forming a Community of Practice for the implementation of the Standards of Quality for Family Strengthening & Support.

At a Glance

2017
Year Founded

15
Members

1,400
Individuals Served

- Types of Members: School-based and Community-based
- Network Annual Budget: \$5,000
- Pass-Thru Annually: Yes, \$820,000
- Membership Dues: No
- Target Population: Covers a broad population of low to middle income families with children from 0-18
- Network Structure: Operated by Saint Luke's Foundation
- Impetus for Network Creation: Started by a Foundation



Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Family Economics and Self Sufficiency
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral

Highlights

- After a several months-long process of exploring with local grantees and partners the potential benefits of utilizing the Standards of Quality for Family Strengthening & Support, an initial cohort of 70 individuals from 15 Cleveland area organizations participated in the Standards Certification Training in July, 2016.
- All who participated in the training agreed to participate in a Community of Practice over the following two years, and have reconvened twice since last summer.
- Network meetings always incorporate opportunities for further community-building and networking, sharing of experiences relative to implementation of the Standards, and some training or informational content in response to a need or desire identified by Network members.
- Feedback is gathered after each session, which both informs the agenda of the following meeting and also helps the Network understand to what extent it is achieving its objectives of a) helping members learn more about one another's work and ways they can partner, b) building a sense of shared purpose and ultimately shared identity as practitioner in the field of Family Support and Strengthening, and c) providing room for reflection and deepening members' understanding and implementation of the Standards.

Outcomes

Data collection by member organization ranges from pre-post gains on protective factors survey, individual goal attainment, gains on various clinical scales and self-sufficiency indices, and school readiness scores compared to control group.



Standards of Quality Implementation



Pennsylvania Family Center Network

Mission: The Pennsylvania Family Center Network collectively raises awareness and facilitates communication, advocacy, and best practices across PA Family Centers toward strengthening families, nurturing children, and building communities.

Contact: Leslie Reicher, Tel: (415) 350-3919, leslie.reicher@alleghenycounty.us
www.dhs.pa.gov/citizens/findfacilsandlocs/preventiveservicesfamilycenters

The Pennsylvania Family Center Network, comprised of Family Centers throughout the Commonwealth, is led by a Steering Committee of regional members that provides strategic direction, collects and disseminates information, promotes best practices, and advocates for Family Centers. The PA Office of Child Development and Early Learning, a joint office of the Human Services and Education Departments, administers the Family Centers.

At a Glance

2010
Year Founded

57
Members

7,131
Families
Served

- Type of Members: School-based and Community-based
- Pass-Thru Annually: No
- Membership Dues: Yes, but currently only to pay for membership in the National Family Support Network.
- Target Population: Families with children, with a particular focus on 0-6
- Network Structure: Informal. The Steering Committee provide in-kind support.
- Impetus for Network Creation: Started by Programs coming together to advocate for their funding when they were zeroed out of the state budget.

Service Areas

- Parents as Teachers
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral



Highlights

- Since the Pennsylvania Family Center Network was born out of a funding crisis, advocacy and awareness have been its main focus.
- Centers include their legislators in center activities in their districts.
- Once a year there is a legislative day in Harrisburg to meet with legislators. This is followed by a conference the next day that is focused on professional development with a keynote speaker or a facilitator.



Outcomes

An evaluation of 25 Family Support Centers was conducted by Chapin Hall at the University of Chicago for the Allegheny County Department of Human Services in 2015. Results from this analysis showed that on average communities in the Pittsburgh region that had a Family Support Center had lower child welfare involvement rates than what would be expected given community characteristics.



Standards of Quality Implementation



Tennessee Family Resource Center Network

Mission: To build a support system for every student to help reduce risk and promote protective factors so that all students' achieve academic success and success in life.

Contact: Pat Conner, Tel: 615-253-0018, pat.conner@tn.gov
www.tn.gov/education/topic/family-resource-centers

The Tennessee Family Resource Center Network is comprised of both a statewide network of school-based FRCs funded and administered by the TN Department of Education and a Nashville Network of both school-based and community-based FRCs funded and administered by the United Way of Metropolitan Nashville.

At a Glance



- Type of Members: School-based and Community-based
- Network Annual Budget: \$3 million
- Pass-Thru Annually: \$1.6 million
- Membership Dues: No
- Target Population: Grades Pre-K-12 for the school-based FRCs, community-based FRCs serve low-income at-risk communities of all ages
- Network Structure: Operated by a Government department and United Way of Metropolitan Nashville
- Impetus for Network Creation: Started by Government

Service Areas

- Basic Needs Support
- Child Development Activities
- Community Development Activities
- Family Economics and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral
- Senior Services
- Youth Development



Highlights

- Through the collaboration of various community partners, FRCs were able to secure goods and services, donations, and grants in the amount of \$6.85 million in the past year, more than doubling the state's investment in FRCs.
- FRCs reported over 1,900 partnerships developed during the year. Through these partnerships, the FRC provided families the needed services and resources that will enable their children to be successful in school.
- Beginning in 2015-16 all FRCs are required to submit SMART (Specific, Measurable, Attainable, Relevant, and Time) goals for their center. SMART goals clarify exactly what is expected and the measures used to determine if the goal is achieved and successfully completed. FRCs are encouraged to submit a SMART goal under each of the seven domains: attendance, partnerships, behavioral health, family support, family education, family education, and academic support.



Mission: A network of programs, providing trauma informed universal services that increase Protective Factors in families while building stronger communities.

Contact: Debbie Comstock, Tel: 619-871-6947, debbiecomstock7@gmail.com

Protective Factors for Utah Families is an emerging Network with in-kind support from its members. The State Leadership Team currently includes the Utah Department of Child and Family Services, Utah Department of Health, United Way – Help Me Grow, Community Connection, Americorp-Vista, child abuse prevention agencies, and Parents.

At a Glance



- Type of Members: School-based, Community-based, and Government Departments.
- Network Annual Budget: \$20,000
- Pass-Thru Annually: \$3 million
- Membership Dues: No
- Target Population: Families with children
- Network Structure: Operates with the in-kind shared leadership of the Utah Department of Child and Family Services and service providers.
- Impetus for Network Creation: Started by Government and Programs coming together.

Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Family Economics and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Resource and Referral
- Senior Services

Highlights

- In recent years, there has been a lot of attention on the need for prevention and prevention-related activities in Utah. This momentum has allowed for increased focus and collaboration to organize and grow the Network further.
- The Network has been focused on five core functions to intentionally spread the Protective Factors Framework within systems:
 - Creating an infrastructure
 - Increasing knowledge understanding of the framework and professional development, Including training and certification on the 5 Protective Factors
 - Partnering with parents, including the expansion of Parent Advocacy Councils
 - Changing and effecting policy
 - Ensuring accountability





Mission: The Vermont Parent Child Center Network provides leadership, support, and advocacy on behalf of its membership and in collaboration with key partners in order to achieve the best outcomes for families.

Contact: Vikki Patterson, Vermont Parent Child Center Network Chair

Tel: 802-893-1457, vpatterson@miltonfamilycenter.org

The Vermont Parent Child Center Network is a coalition of community-based non-profit organizations designed to help all Vermont families get off to a healthy start, promote well-being, and build on family strengths. They provide support and education to families with young children through strengths-based, holistic, and collaborative services with a focus on early childhood education and prevention services.

At a Glance

- Type of Members: Community-based
- Network Annual Budget: \$45,000
- Pass-Thru Annually: No
- Membership Dues: Yes
- Target Population: Prospective parents and families with children from 0-6 with particular attention to families and children experiencing medical, socio-economic, or developmental challenges
- Network Structure: Independent Nonprofit Organization
- Impetus for Network Creation: Established by Programs and Government coming together and to create a statute to formally recognize the centers as a Network serving all of Vermont communities. The statute can be found at <http://legislature.vermont.gov/statutes/fullchapter/33/037>



Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Community Development Activities
- Family Economics and Self Sufficiency
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral



Highlights

- The state statute that established the Network requires each member to participate in a comprehensive peer review process, including outcome accountability.
- Through a recently established Master Grant with the Agency of Human Services Child Development Division, the Network worked with the department to identify performance measures that every member will be tracking beginning this spring through the use of Strengthening Families survey data collection.
- Parent Child Centers take a two-generation approach to physical, social and emotional health, supporting children and their caregivers at the same time. The Parent Child Center services use the Strengthening Families Framework and two generational approach to both mitigate and prevent adverse childhood experiences.

Outcomes

The Network has determined that by providing services to prevent Adverse Childhood Experiences, the Parent Child Centers save the State of Vermont \$210,000 (2010 dollars) per family that would otherwise would have been spent on addressing profound health effects, in addition to child abuse and neglect: including \$33,000 in childhood health care costs, \$11,000 in adult medical costs, \$144,000 in productivity losses, \$8,000 in child welfare costs, \$7,000 in criminal justice costs, and \$8,000 in special education costs.





Seattle Family Resource Network

Mission: The City of Seattle's Human Services Department's mission is to connect people with resources and solutions in times of need so we can all live, learn, work and take part in strong, healthy communities.

Contact: Ann-Margaret Webb, Tel: 206-386-1132, ann-margaret.webb@seattle.gov

The Seattle Human Services Department funds and administers a citywide network of Family Resource Centers operated by nonprofit agencies. The Seattle Human Services Department convenes regular meetings, provides technical assistance as needed, and monitors performance of the agencies. The Family Resource Centers participate in training and peer learning.

At a Glance

2000
Year Founded

6
Members

3,915
Families
Served

- Type of Members: Community-based
- Network Annual Budget: Staffing and support is provided in-kind by Human Services Department
- Pass-Thru Annually: \$1.6 Million
- Membership Dues: No
- Target Population: Low income families with children
- Network Structure: Operated by a Government department
- Impetus for Network Creation: Started by Government

Service Areas

- Child Development Activities
- Community Development Activities
- Family Economic and Self Sufficiency
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Peer-to-Peer Supports
- Resource and Referral
- Youth Development



Highlights

- The 6 Family Resource Centers collectively served more than 12 different languages in 2016.
- 4 Family Resource Centers provide a Teen Parent Program; recently one of the youngest moms to participate, who joined the program at age 13, graduated with her M.A. in Special Education.
- The Family Resource Centers have always provided specialized support for refugee and immigrant families, including assistance navigating social services, hosting Know Your Rights workshops, partnering with other agencies serving refugee and immigrant families and helping these families connect with the larger community.

Outcomes

In 2016, of the 1,000 participants surveyed in the Family Resource Centers:

- 99% reported strengthened parenting and family skills that promote school success.
- 99% reported an increase in knowledge and skills in the areas of health, education and employment.
- 95% reported strengthened social support networks and greater connection to their communities.





West Virginia Starting Points Family Resource Centers Association

Mission: A unified effort to advance West Virginia's Family Resource Centers. Our goal is to see West Virginia children and families safe, healthy and self-sufficient.

Contact: Marla Short, Tel: 304-644-4480, startingpoints@hotmail.com

www.wvstartingpointsfrca.com/index.html

West Virginia Starting Points Family Resource Centers Association is a coalition of Family Resource Centers throughout the state that provide a wide range of support for families with children and bring needed services together at local community locations.

At a Glance

2004
Year Founded

26
Members

- Network Annual Budget: \$5,200
- Pass-Thru Annually: No
- Membership Dues: Yes
- Target Population: Families with children
- Network Structure: Independent Nonprofit Organization
- Impetus for Network Creation: Started by Programs coming together



Service Areas

- Basic Needs Support
- Child Development Activities
- Child Abuse/Neglect Prevention Services
- Community Development Activities
- Domestic Violence Treatment Services
- Family Economics and Self Sufficiency
- Family Health & Wellness
- Family Literacy and Education Supports
- Formal Service Coordination
- Life Skills Development
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral

Highlight

Despite having lost their facility in the devastating “once in 1,000 years” flood of 2016, the dedicated staff of the Nicholas County Starting Points Family Resource Center did not miss a single home visit with the families they serve through the Parents as Teachers program.





Wisconsin

Mission: To cultivate a system of organizations and professionals across Wisconsin to promote quality, strengths-based, early childhood services in all communities.

Contact: Jill Hoiting, Tel: 608-443-2490, Jill@supportingfamiliesTogether.org
www.supportingfamiliesTogether.org

The Supporting Families Together Association (SFTA) is a combined association of Child Care Resource and Referral agencies and Family Resource Centers. Benefits offered by the network include training, scholarships, technical assistance and networking opportunities.

At a Glance



- Type of Members: Community-based
- Network Annual Budget: \$2.1 million
- Pass-Thru Annually: \$9.7 million
- Membership Dues: Yes
- Target Population: Families with children 0-5
- Network Structure: Independent Nonprofit Organization
- Impetus for Network Creation: Started by Programs coming together

Service Areas

- Child Development Activities
- Child Abuse/Neglect Treatment Services
- Parent Education
- Parent Leadership Development
- Peer-to-Peer Supports
- Resource and Referral



Highlights

- Through the statewide Parent Café initiative that the Network launched, Parent Cafés are now being implemented in twenty counties with greater prevalence of high Adverse Childhood Experience (ACE) scores. Since 2015, over 695 parents engaged in parent cafés offered in their communities. In the course of the café, parents participate in peer-to-peer conversations that build protective factors for their family. In the last quarter of the year alone and the completion of the first series of cafes, 164 parents have been recruited to be parent hosts, building their leadership in their community. In 2017, Parent Cafés expanded to six new counties in Wisconsin with both traditional cafés and inclusion cafés occurring. This program has been made possible by funding from the Race to the Top – Early Learning Challenge Grant through the Wisconsin Department of Children and Families and the Mary Alphonse Bradley Fund.

- In early 2017, SFTA and its members collaborated with United Way of Wisconsin and local United Ways in early childhood advocacy efforts. Working together, the two memberships advocated for the recommendations created by the Governor’s Early Childhood Advisory Committee.



Standards of Quality Implementation



In 2017, SFTA will continue to build capacity around the implementation of the Standards of Quality Family Strengthening & Support, with two staff members becoming trainers this summer. SFTA will hold the Standards Certification Training for its members this year.



NATIONAL
Family Support
NETWORK

Founded in 2011, the National Family Support Network is a membership-based organization comprised of state networks that focus on strengthening and supporting families.

Its mission is to promote positive outcomes for all children, families, and communities by leveraging the collective impact of state networks and championing quality family support and family strengthening practices and policies.

www.nationalfamilysupportnetwork.org