



Community-Based Family Resource
Center
Virtual Visit:

Children's Board of Hillsborough
County Plant City FRC



NATIONAL
Family Support
NETWORK

Moderator



LaKesha Ross

Membership & Events Consultant
National Family Support Network



Overview



- Family Resource Centers Overview
- Virtual Site Visit
- Evaluation & Close

Family Resource Centers



Family Resource Centers



Family Resource Centers

- Multi-generational, strengths-based, family-centered approach
- Designed for all families
- No or low cost for participants
- Support families to build protective factors



Strengthening Families Protective Factors

Parental Resilience

Social Connections

Concrete Support
in Times of Need

Knowledge of Parenting and
Child Development

Social and Emotional
Competence of Children



For more information, please see
www.cssp.org/reform/strengthening-families

Family Resource Centers



- No dedicated federal funding
- More than 3,000 nationwide
- Serve more than 2 million people annually



Family Resource Centers



- Cost-effective
- Highly adaptable
- Successful outcomes

Family Resource Centers



Speakers



Tyheshia Scott

Director
Children's Board Family Resource Centers



Talisha Nelms

Center Manager, Plant City
Children's Board Family Resource Centers



CHILDREN'S BOARD HILLSBOROUGH COUNTY FAMILY RESOURCE CENTER PLANT CITY



Children's Board
HILLSBOROUGH COUNTY

FAMILY
RESOURCE CENTERS
www.familysupporthc.org

FRC Video Tour



<https://www.youtube.com/watch?v=uAdfuaiOV00>

LUTHERAN SERVICES FLORIDA

The Children's Board Family Resource Centers (CBFRCs) are proudly managed by Lutheran Services Florida (LSF)

Vision: "Through our work, we help communities build healthier, happier and hope-filled futures."

Seven FRCs strategically located across Hillsborough County:
Brandon, Central Tampa, North Tampa, South County, Temple Terrace, Town 'N Country and Plant City

We create a world of...



SAFE
CHILDREN

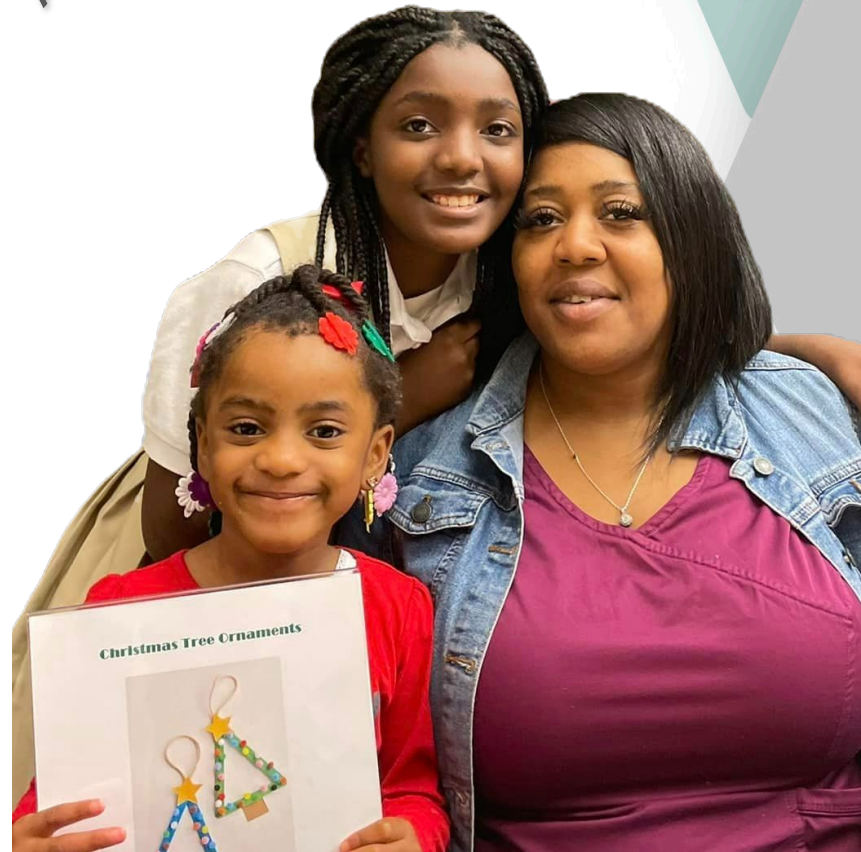


STRONG
FAMILIES



VIBRANT
COMMUNITIES

A family enjoys refreshments and holiday activities during the Artting Through Time Gallery



CHILDREN'S BOARD OF HILLSBOROUGH COUNTY

Funding is generously provided by the
Children's Board of Hillsborough County (CBHC)

CBHC was established in 1988 through the Special
Taxing District for assessed property taxes

CBHC invests in local prevention and early intervention
services focused on improving the lives of children
and families

Vision: Hillsborough County will be recognized as one
of the top places in the nation to raise children

Happier, Healthier, Stronger!



Children's Board
HILLSBOROUGH COUNTY

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WHAT WE DO

- ✓ Car Seat Safety Classes
 - ✓ Computer Labs
 - ✓ CPR and First Aid Certification
- ✓ Developmental Playgroups
- ✓ Developmental Screenings
 - ✓ Diaper Bank
- ✓ Early Childhood Service Coordination
 - ✓ Explorer's Club for Adolescents
 - ✓ Hearing Screenings
- ✓ Information and Referral Services
 - ✓ Lactation Support
- ✓ Math Tutoring
- ✓ Mobile Dental Services
 - ✓ Parent and Caregiver Networking
- ✓ Printing, Scanning and Faxing
 - ✓ Public Notary
- ✓ Sight Words Class
- ✓ Special Events and Celebrations
 - ✓ Vision Screenings
- ✓ Well Child Exams and Immunizations



CONTRACTED PARTNERS

- BayCare – Children’s Wellness and Safety Center
 - Car Seat Safety Class (English and Spanish)
 - CPR/First Aid Class (English and Spanish)
 - Let’s Talk Puberty and Life Choices Classes
 - Mobile Medical Clinic
 - Safe at Home and Safe Sitter Classes
 - Walk and Roll Class
- Family Healthcare Foundation
 - Connecting families to affordable or no-cost health insurance
 - Weekly appointments at each CBFRC
 - English, Haitian-Creole, Portuguese, Spanish
- Glazer Children’s Museum
 - Learn and Play developmental playgroups for children up to age five and their caregivers
 - Weekly at each CBFRC
 - Pop-Up Play Exhibit at Plant City CBFRC
- Preserve Vision Florida
 - Vision screenings for children 6 months + and caregivers
 - Referrals and follow ups
 - Lenz Frenz for kids
- ReDefiners World Languages
 - English classes for caregivers
 - Spanish classes for families, caregivers and middle schoolers
 - Arabic classes for families
 - Mandarin classes for families

CENTER-DRIVEN PROGRAMS



**STEM Learning
(Up to Age 8)**



**Adult Programs
(Ages 18 and Up)**



**Nutrition Classes
(Varies)**

CENTER-DRIVEN PROGRAMS



**Little Artist
(All Ages Welcome)**



**Community Health
Events
(All Ages Welcome)**



**Baby and Me
(Up to Age 3)**

EARLY CHILDHOOD SERVICE COORDINATION (ECSC)

- ECSC is available to Hillsborough County residents
- Families with children up to age 5 in the home are eligible
- Service Coordinators work alongside caregivers in partnership to develop a family goal plan
- Referral and linkage with community providers to help the family meet their goal



MELISSA'S STORY

Melissa, her husband, and 4 kids were experiencing homelessness. Living in a makeshift shelter on an acquaintance's property.

Initially they inquired about assistance with a phone payment. Talisha developed a family service plan with them, and through collaborations with community partners, was able to help them with so much more.

Melissa said:

"The Family Resource Center has provided my family with such a welcoming environment and provided a great number of resources for our family; food, clothing, toiletry etc. Talisha has been consistent with checking in and making sure we are taken care of. This Center has really impacted our family, since we didn't have much. Our family is very grateful for this Center and the services they have provided for my family." - Melissa



Beyond Center Walls

- Staff routinely interact with the community center, libraries, churches, schools, and daycare centers
- Plant City CBFRC and CBHC staff were featured in Focus Magazine social media post following participation in Strawberry Festival Parade
- **Staff Participate(d) in the following:**
 - Participate in both Plant City Monthly Luncheon and Non-profit Roundtable
 - Hosted Plant City Government Affairs Committee
 - Filmed Interview with now Plant City Mayor Nathan Kilton
- **Staff were present at the following events:**
 - Pioneer Fest
 - Great American Teach-In (Walden Lake Elementary)
 - Career Day (Advantage Academy)



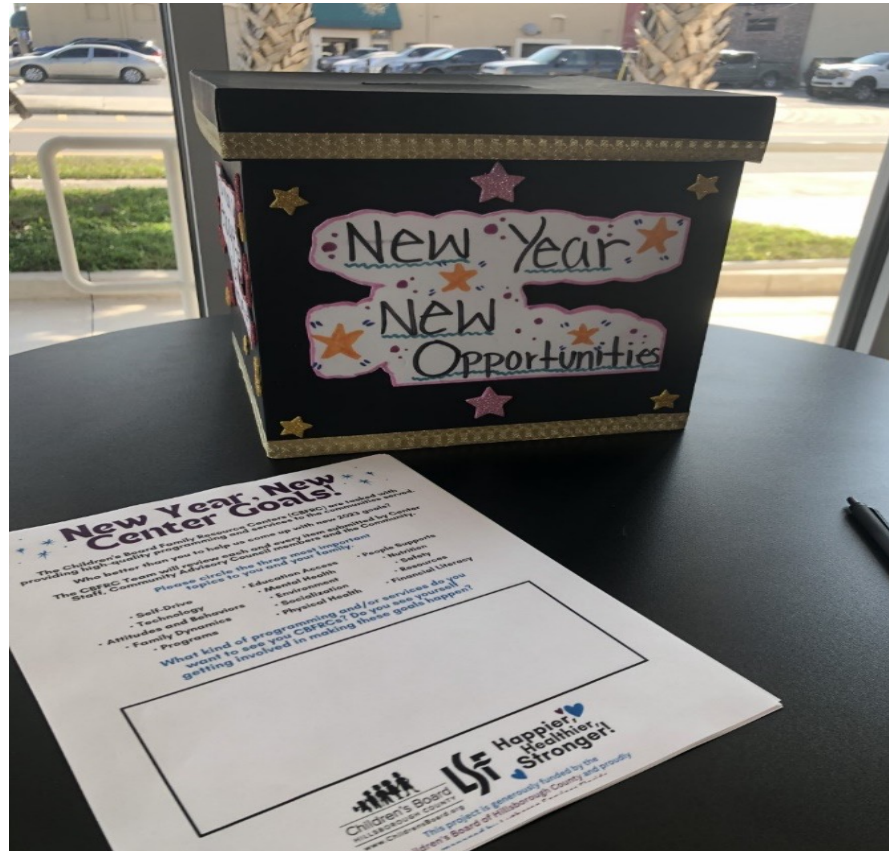
Plant City CBFRC is a member of the Plant City Metro Area Resource Network

VOLUNTEER PROGRAM

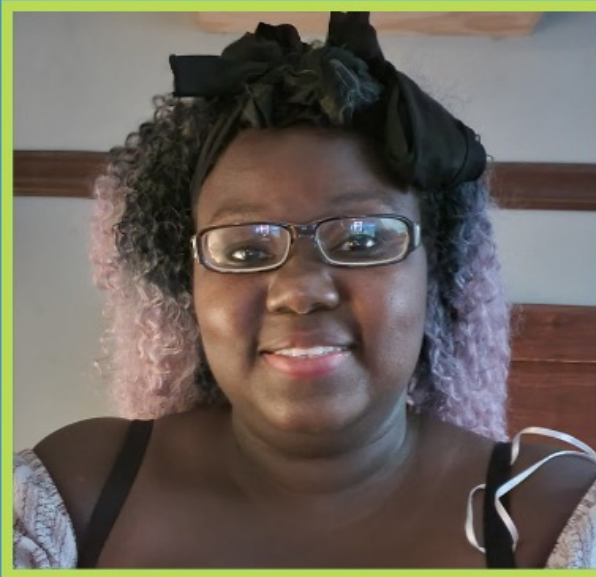
- The CBFRCs offer a variety of opportunities for volunteers to share their talents, passions, expertise and time
- Volunteers must be 18 years of age and older, pass a background screening and participate in a brief training and information session.



COMMUNITY FEEDBACK



FRC Parent Participant Perspective



Dieudonne Bender

Community Advisory Board Member
Children's Board Family Resource Centers

THANK YOU!

Contact Information:

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Questions?



FRC Resources

- FRC Page of NFSN Website

- FRC Overviews
- Videos
- Research reports
- Systems-level funding information



www.nationalfamilysupportnetwork.org/family-support-programs

- Webinar Wednesdays Library

www.nationalfamilysupportnetwork.org/family-resource-center-webinars

FAMILY RESOURCE CENTER



Access at:

www.nationalfamilysupportnetwork.org/frclearninghub



Evaluation

