Community-Based Family Resource Center
Virtual Visit:
Children’s Board of Hillsborough County Plant City FRC
Moderator

LaKesha Ross
Memberhip & Events Consultant
National Family Support Network
Overview

- Family Resource Centers Overview
- Virtual Site Visit
- Evaluation & Close
Family Resource Centers
Family Resource Centers
Family Resource Centers

- Multi-generational, strengths-based, family-centered approach
- Designed for all families
- No or low cost for participants
- Support families to build protective factors
Strengthening Families Protective Factors

- Parental Resilience
- Social Connections
- Concrete Support in Times of Need
- Knowledge of Parenting and Child Development
- Social and Emotional Competence of Children

For more information, please see www.cssp.org/reform/strengthening-families
Family Resource Centers

- No dedicated federal funding
- More than 3,000 nationwide
- Serve more than 2 million people annually
Family Resource Centers

- Cost-effective
- Highly adaptable
- Successful outcomes
Speakers

Tyreshia Scott
Director
Children’s Board Family Resource Centers

Talisha Nelms
Center Manager, Plant City
Children’s Board Family Resource Centers
FRC Video Tour

https://www.youtube.com/watch?v=uAdfuaiOV00
The Children’s Board Family Resource Centers (CBFRCs) are proudly managed by Lutheran Services Florida (LSF)

Vision: “Through our work, we help communities build healthier, happier and hope-filled futures.”

Seven FRCs strategically located across Hillsborough County: Brandon, Central Tampa, North Tampa, South County, Temple Terrace, Town ‘N Country and Plant City

We create a world of...

SAFE CHILDREN
STRONG FAMILIES
VIBRANT COMMUNITIES
Funding is generously provided by the Children's Board of Hillsborough County (CBHC)

CBHC was established in 1988 through the Special Taxing District for assessed property taxes

CBHC invests in local prevention and early intervention services focused on improving the lives of children and families

Vision: Hillsborough County will be recognized as one of the top places in the nation to raise children

Happier, Healthier, Stronger!
WHAT WE DO

✓ Car Seat Safety Classes
  ✓ Computer Labs
  ✓ CPR and First Aid Certification
✓ Developmental Playgroups
✓ Developmental Screenings
  ✓ Diaper Bank
✓ Early Childhood Service Coordination
  ✓ Explorer's Club for Adolescents
✓ Hearing Screenings
✓ Information and Referral Services
  ✓ Lactation Support
✓ Math Tutoring
✓ Mobile Dental Services
✓ Parent and Caregiver Networking
✓ Printing, Scanning and Faxing
  ✓ Public Notary
✓ Sight Words Class
✓ Special Events and Celebrations
✓ Vision Screenings
✓ Well Child Exams and Immunizations
CONTRACTED PARTNERS

• **BayCare – Children’s Wellness and Safety Center**
  - Car Seat Safety Class (English and Spanish)
  - CPR/First Aid Class (English and Spanish)
  - Let’s Talk Puberty and Life Choices Classes
  - Mobile Medical Clinic
  - Safe at Home and Safe Sitter Classes
  - Walk and Roll Class

• **Family Healthcare Foundation**
  - Connecting families to affordable or no-cost health insurance
  - Weekly appointments at each CBFRC
  - English, Haitian-Creole, Portuguese, Spanish

• **Glazer Children’s Museum**
  - Learn and Play developmental playgroups for children up to age five and their caregivers
  - Weekly at each CBFRC
  - Pop-Up Play Exhibit at Plant City CBFRC

• **Preserve Vision Florida**
  - Vision screenings for children 6 months + and caregivers
  - Referrals and follow ups
  - Lenz Frenz for kids

• **ReDefiners World Languages**
  - English classes for caregivers
  - Spanish classes for families, caregivers and middle schoolers
  - Arabic classes for families
  - Mandarin classes for families
CENTER-DRIVEN PROGRAMS

STEM Learning (Up to Age 8)

Nutrition Classes (Varies)

Adult Programs (Ages 18 and Up)
CENTER-DRIVEN PROGRAMS

Little Artist (All Ages Welcome)

Community Health Events (All Ages Welcome)

Baby and Me (Up to Age 3)
EARLY CHILDHOOD SERVICE COORDINATION (ECSC)

• ECSC is available to Hillsborough County residents

• Families with children up to age 5 in the home are eligible

• Service Coordinators work alongside caregivers in partnership to develop a family goal plan

• Referral and linkage with community providers to help the family meet their goal
MELISSA’S STORY

Melissa, her husband, and 4 kids were experiencing homelessness. Living in a makeshift shelter on an acquaintance’s property.

Initially they inquired about assistance with a phone payment. Talisha developed a family service plan with them, and through collaborations with community partners, was able to help them with so much more.

Melissa said:

“The Family Resource Center has provided my family with such a welcoming environment and provided a great number of resources for our family; food, clothing, toiletry etc. Talisha has been consistent with checking in and making sure we are taken care of. This Center has really impacted our family, since we didn't have much. Our family is very grateful for this Center and the services they have provided for my family.” - Melissa
Beyond Center Walls

- Staff routinely interact with the community center, libraries, churches, schools, and daycare centers
- Plant City CBFRC and CBHC staff were featured in Focus Magazine social media post following participation in Strawberry Festival Parade

- **Staff Participate(d) in the following:**
  - Participate in both Plant City Monthly Luncheon and Non-profit Roundtable
  - Hosted Plant City Government Affairs Committee
  - Filmed Interview with now Plant City Mayor Nathan Kilton

- **Staff were present at the following events:**
  - Pioneer Fest
  - Great American Teach-In (Walden Lake Elementary)
  - Career Day (Advantage Academy)

Plant City CBFRC is a member of the Plant City Metro Area Resource Network
VOlunteer program

• The CBFRCs offer a variety of opportunities for volunteers to share their talents, passions, expertise and time.

• Volunteers must be 18 years of age and older, pass a background screening and participate in a brief training and information session.
COMMUNITY FEEDBACK

New Year, New Opportunities
FRC Parent Participant Perspective

Dieudonne Bender
Community Advisory Board Member
Children's Board Family Resource Centers
THANK YOU!

Contact Information:

Tyheshia Scott, Director
tyheshia.scott@lsfnet.org
813-434-2576

Talisha Nelms, Center Manager
talisha.nelms@lsfnet.org
813.640.2927
Questions?
FRC Resources

- FRC Page of NFSN Website
  - FRC Overviews
  - Videos
  - Research reports
  - Systems-level funding information

www.nationalfamilysupportnetwork.org/family-support-programs

- Webinar Wednesdays Library
  www.nationalfamilysupportnetwork.org/family-resource-center-webinars
FAMILY RESOURCE CENTER

Learning Hub

Access at:
www.nationalfamilysupportnetwork.org/frclearninghub
Evaluation